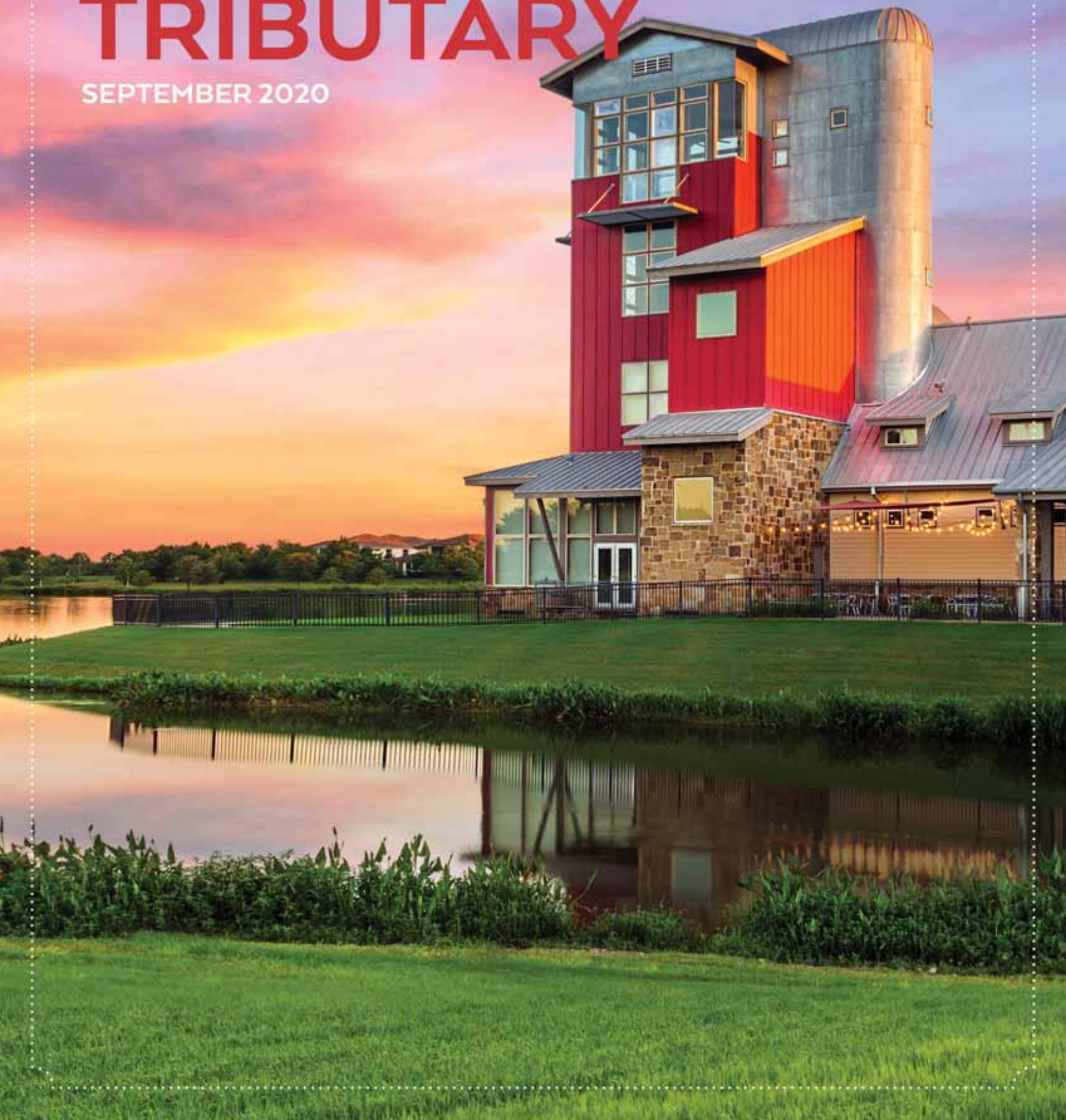




# THE TRIBUTARY

SEPTEMBER 2020



## IMPORTANT NUMBERS

### YOUR NEIGHBORHOOD

**Cross Creek Ranch Welcome Center**  
281-344-9882

**Cross Creek Ranch Fitness Center**  
281-344-0078

**Resident Intranet**  
[www.crosscreektexas.com](http://www.crosscreektexas.com)

**Italian Maid Café**  
281-341-1587

**Fulshear/Simonton Branch Library**  
281-346-1432

**Homeowners Association**  
**C.I.A. Services, Inc.**  
**CCRCA Management Team**  
- Renea V. Miksch, PCAM, LSM  
Senior Manager  
- Kristen R. Craig, CMCA, AMS  
Community Manager  
713-981-9000  
[customercare@ciaservices.com](mailto:customercare@ciaservices.com)

**Cross Creek Ranch Director of Fun**  
Will Porter - 281-341-8429  
[directoroffun@crosscreektexas.com](mailto:directoroffun@crosscreektexas.com)

### SERVICE PROVIDERS

**Trash/Water - City of Fulshear**  
281-346-1796

**Water - Inframark LLC**  
281-398-8211

**Cable/Internet - AT&T U-Verse**  
[att.com/u-verse](http://att.com/u-verse)  
AT&T Call Center 1-877-910-0501

**City of Fulshear**  
281-346-1796  
[www.fulsheartexas.gov](http://www.fulsheartexas.gov)

**Fulshear-Katy Area Chamber of Commerce**  
832-600-3221

**Fulshear Post Office - 281-533-9146**

**Fort Bend County Sheriff**  
281-341-4665

**Fulshear Police Department**  
Non - Emergency: 281-346-2202

**Fulshear Fire Department**  
281-346-2800

**Animal Control - 281-342-1512**

**Emergency - 911**

## HOA CORNER ..... ○

As a reminder, Cross Creek Ranch has launched a new access device system. The new Cross Creek Ranch Amenity Access and Gate Entry System will allow you to access amenities with your smartphone or key fob (whichever device you register for when completing the application). In order to have access to the new system all residents must register for a device (key fob or mobile credential); your old access cards will not work. Please note that your mobile credential app is not linked to the My Cross Creek Ranch App, but through an app called Conekt and is nontransferable between smartphones.

For each active access card that is currently registered with the Cross Creek Ranch Community Association, a new device (mobile credential or key fob) will be issued to you, at no cost. If your household has never been issued an access card, you are eligible for two (2) Access Devices (mobile credential or key fob) at no charge. Each additional request will be charged \$20 per device. Replacement devices (lost or damaged) will be \$30 per each device (mobile credential or key fob); each owner that received a mobile credential will have the option to receive one replacement device (a new mobile credential or key fob) at no cost if or when you replace your smartphone. Should the access device be deactivated for any reason, you will become subject to a reactivation fee of \$10.00 per device.

Bonterra at Cross Creek Ranch residents, this is your access device for the Cross Creek Ranch amenities only. Gate and amenity access for Bonterra at Cross Creek Ranch is handled through LEAD Association Management at 281-857-6027.

For questions regarding the amenity access and gate entry system please contact C.I.A. Services, Inc. at 713-981-9000.

Please contact C.I.A. Services, Inc. at [customercare@ciaservices.com](mailto:customercare@ciaservices.com) or 713-981-9000 with any questions you may have.

Thank you,  
CCRCA Management Team

## HOW TO ACCESS *Amenities*

The new Cross Creek Ranch Amenity Access and Gate Entry System is live now!  
This will allow you to access amenities with your smartphone or key fob.

Your mobile credential app is not linked to the My Cross Creek Ranch App, but through an app called "Conekt".



### *Step 1:* REQUEST ACCESS ONLINE

<https://www.ciaservices.com/cia-community-device-request.php?id=417>

Once you complete the Amenity Access form online, you will receive an email confirmation that your request has been received. A separate email will be sent with your amenity access information with instructions on how to proceed. For each active access card that is currently registered with the CCR, a new device (mobile credential or key fob) will be issued to you, at no cost. If your household has never been issued an access card, you are eligible for two (2) Access Devices (mobile credential or key fob) at no charge. For each additional request, there will be a charge of \$20 per device. Replacement devices will be \$30 per each device (mobile credential or key fob). **(Tip: Check your spam folder for the email.)**

Conekt



### *Step 2:* DOWNLOAD THE MOBILE ACCESS APP

*(Skip this step if you requested only a key fob)*

When you receive your amenity access information email you will use your 16 digit code or QR code within the attachment to upload your mobile credential to the **Conekt** app.

**Note:** once you upload your mobile credential, your mobile device is active! If you did not request a mobile credential, you are not required to download this app. If you requested a key fob please allow time for the postal service to deliver your device.



### *Step 3:* ACCESS YOUR AMENITIES

You will be able to use your smartphone (once you have downloaded and connected your credentials to the Conekt app) or key fob to scan in with the device reader. **During this transition, you may have to use both your old access card at some facilities and your new access device (mobile credential or key fob, whichever you requested at the time of registration) at others.** As a reminder, once the new system is installed your old access device will no longer work. **Please do not dispose of your old access card until we have installed the new system in all locations!** We will notify you once this transition is complete. We appreciate your patience and understanding during this transition time.

Questions? Contact C.I.A. Services  
(713) 981-9000

customer@ciaservices.com  
CIASERVICES.COM

## HOW IT WORKS



### STEP 1:

In your community app, go to COVID-19 Amenity Pass. You will be prompted to sign the waiver and release - after you confirm your email you will be redirected to step 2.

### STEP 2:

View the available timeslots for the desired amenity and select the timeslot card that you wish to schedule. Once you've identified the correct timeslot, request your pass and indicate the number of individuals in your party.

Once you have completed this process, you will receive an email confirmation, push notification, and your amenity passes will be available to you on the home feed of the app.

## HOW TO USE YOUR PASS

- 1 10 minutes prior to the beginning of your start time, you will receive a push notification reminder\* to your device.
- 2 10 mins prior to your end time, you will receive a push notification asking you to prepare to leave the amenity.
- 3 At the expiration of your amenity pass, please exit the amenity in preparation for the next group of residents.

\*Please ensure Push Notifications are enabled for your Cross Creek Ranch app.

*Thank you!*



# HERE COMES THE *Sun*

You've told us how much you love Cross Creek Ranch and we have to agree with you – it's an *Awesome* community to live in!

And there are *Sunnier* days ahead —  
check out what's on the horizon:

- 25 model homes — 10 brand new and 3 coming soon, including David Weekley and their new Farmhouse Collection
- **COMING SOON:** Pine Park, complete with a tennis court, basketball court, putting green, wall ball, playground and restroom
- New Katy ISD Jordan High School opening August 2020
- **COMING SOON:** Cross Creek Town Center, featuring shops, restaurants and office space in a pedestrian-friendly, open-air environment
- **COMING SOON:** Day Care — Ivy Kids Early Learning Center to join Chrysalis Preschool already onsite
- New mobility on the way — Texas Heritage Parkway broke ground in June
- Cross Creek Bend Lane (The Loop) open — it's now easier to get around CCR!

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Monday - Saturday: 11am - 7pm  
Sunday: Closed

# New POOL HOURS

RESERVE YOUR *Spot* IN THE *Sun!*

Reserve your exclusive "COVID-19 AMENITY PASS" through the "MY CROSS CREEK RANCH" app or online at [MyCrossCreekRanch.com](http://MyCrossCreekRanch.com)

Each adult family member must have a reservation (max 10).  
Minors may participate with a parent's pass or obtain their own with a waiver signed by a parent or legal guardian.



## Adventure Island AND SPLASHPAD

SEPTEMBER 1 - 30

Monday - Friday: 4pm - 8pm  
Wednesday: CLOSED  
Saturday: 9am - 8pm  
Sunday: 12pm - 8pm

6430 Cross Creek Bend Lane  
Fulshear, TX 77441

## Greenthread Park

SEPTEMBER 1 - 30

Monday - Friday: CLOSED  
Saturday: 9am - 8pm  
Sunday: 12pm - 8pm

3212 Creek Falls Drive  
Fulshear, TX 77441

## Flewellen Creek Pool

SEPTEMBER 1 - 30

Monday - Friday: CLOSED  
Weekends Only: 12pm - 8pm

6011 Flewellen Oaks Lane  
Fulshear, TX 77441

\* Use of the facility must be reserved through the "My Cross Creek Ranch" app or online at [www.mycrosscreekranch.com](http://www.mycrosscreekranch.com) under the new "COVID-19 Amenity Pass" located on the main menu after signing the Waiver on each facility's "Amenity Pass" page. Each adult family member must have their own reservation (max 10); minors can be listed as a participant under the parent or guardians reservation. If the minor is making the reservation, the parent or guardian is required to sign the Waiver on the minors behalf. Reservations can be made for blocks of 2 hours, however each resident will be permitted no more than one time block per day. 8/1/2020

# #APARTTOGETHER INSPIRATION .....

CCR's #ApartTogether series continues this week with resident Paul Broussard sharing some photos of Cross Creek that he has taken during his walks." Email us at [marketing@crosscreektexas.com](mailto:marketing@crosscreektexas.com) with your #ApartTogether pictures and stories to be featured.

#crosscreektexas #crosscreekcranch #CCRLiving #ApartTogether

## PAUL BROUSSARD

I go for almost daily walks around the neighborhood and take pictures of wildlife, flowers, landscapes and CCR architecture. A couple of my architecture pictures are shown below. I typically post these to the CCR resident FB pages.



## MONICA STASSE

We've lived in CCR since 2015 after moving from New Jersey. We felt very lucky to be in CCR during the quarantine. Lots of family time spent on the trails biking, walking, running; enjoyed the butterfly garden, discovering hidden trails around CCR, finding painted rocks and fishing! Social distancing birthday parties were taken to the next level with attached carts pulled by car!





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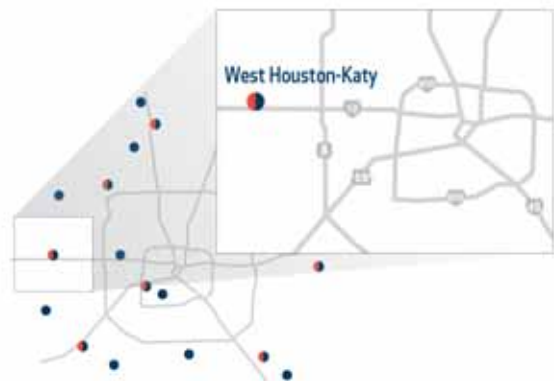


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## MY CCR APP REMINDER

Are you in the know of what is going on in Cross Creek Ranch? If not, make sure to sign up for the "My Cross Creek Ranch" app downloadable on google play or app store. You can also access the same information on the website at <http://www.mycrosscreekranch.com>. Once registered, you will start receiving additional information pertaining to community events, informational items and messages from your board and the CCRCA Management Team.

Apart from receiving eblasts, the community app is a great source of community information, HOA forms, contacting your committees, community event photos and MORE!!