



# THE TRIBUTARY

MARCH 2021



## IMPORTANT NUMBERS

### YOUR NEIGHBORHOOD

**Cross Creek Ranch Welcome Center**  
281-344-9882

**Cross Creek Ranch Fitness Center**  
281-344-0078

**CCR App/Website:**  
[www.mycctranch.com](http://www.mycctranch.com)

**Italian Maid Café**  
281-341-1587

**Fulshear/Simonton Branch Library**  
281-346-1432

**Homeowners Association**  
**C.I.A. Services, Inc.**  
**CCRCA Management Team**  
- Renea V. Miksch, PCAM, LSM  
Senior Manager  
- Kristen R. Craig, CMCA, AMS  
Community Manager  
713-981-9000  
[customercare@ciaservices.com](mailto:customercare@ciaservices.com)

**Cross Creek Ranch Director of Fun**  
Will Porter - 281-341-8429  
[directoroffun@crosscreektexas.com](mailto:directoroffun@crosscreektexas.com)

### SERVICE PROVIDERS

**Trash/Water - City of Fulshear**  
281-346-1796

**Water - Inframark LLC**  
281-398-8211

**Cable/Internet - AT&T U-Verse**  
[att.com/u-verse](http://att.com/u-verse)  
AT&T Call Center 1-877-910-0501

**City of Fulshear**  
281-346-1796  
[www.fulsheartexas.gov](http://www.fulsheartexas.gov)

**Fulshear-Katy Area Chamber of Commerce**  
832-600-3221

**Fulshear Post Office - 281-533-9146**

**Fort Bend County Sheriff**  
281-341-4665

**Fulshear Police Department**  
Non - Emergency: 281-346-2202

**Fulshear Fire Department**  
281-346-2800

**Animal Control - 281-342-1512**

**Emergency - 911**

## HOA CORNER ..... ○

### CROSS CREEK RANCH AMENITY ACCESS

There is much for residents to enjoy here in Cross Creek Ranch – the pools, splash pad, fitness center, Arbor Park, Pine Park, tennis courts, basketball courts, disc golf, dog park, lakes, sports fields, Flewellen Creek and much, much more.

You do need access to enjoy many of these amenities, however. In 2020, Cross Creek Ranch launched a new amenity access device system. This system replaces the white access cards with either a key fob or use of your smart phone. You will be able to use your smartphone by downloading and connecting your credentials to the CONEKT app. The key fob scans into a device reader. If you have not yet replaced your white access cards, requests for either the smart phone mobile credential and/or key fob can be made by visiting the 'Ask.Request.Submit' section of the Cross Creek Community page on the C.I.A. Services website (access it here). Key fobs will be mailed to residents, while mobile credential details are emailed and uploaded to the CONEKT app.

For each active white access card that is currently registered with the Cross Creek Ranch Community Association, a mobile credential or key fob will be issued to you at no cost. If your household has never been issued a white access card, you are eligible for two (2) mobile credentials or key fobs at no charge. Those needing more than two will be charged \$20 per each additional mobile credential or key fob.

Please note that mobile credentials are not transferable from phone to phone once uploaded to the CONEKT app. Therefore, each owner that receives a mobile credential will have the option to receive one replacement mobile credential or key fob at no cost, if or when you replace your smartphone.

As always, the Cross Creek Ranch Customer Service Department is always happy to assist our residents. You can contact our dedicated Cross Creek Ranch Customer Service Representative by calling 713-344-0532. The hours of operation are 8 am through 5 pm; after 5 pm, you will be directed to C.I.A. Services Customer Service Team. You may also contact us via email at [customercare@ciaservices.com](mailto:customercare@ciaservices.com).

Thank you,  
Your CCR Management Team



# Cross Creek Ranch Events

## Community Blood Drive

Friday, March 19th • 11:00pm-5:00pm • Community Room

Share a pint of your life during our community blood drive on March 19th. The Gulf Coast Regional Blood Center will be set up in the community room ready to accept your generous donation and handing out free juice and cookies afterward. RSVP today — every donation can save as many as three lives. Potential donors must be at least 17 years old and weigh at least 110 pounds. Those who are age 16 and weigh 122 pounds or more can donate with parental consent. To sign up for the blood drive go on the app or select the link below. Donating one pint of blood is the gift of life for up to 3 people.

### APPOINTMENTS REQUIRED - MASK REQUIRED

Any questions? Feel free to reach out to Director of Fun Will Porter at [directoroffun@crosscreektexas.com](mailto:directoroffun@crosscreektexas.com).



## Virtual Wreath Class

Saturday, March 27th  
11:00am-12:30pm • Zoom

Don't wait to make your reservations for this one — our custom wreath classes are one of the most popular events in Cross Creek Ranch! You'll be given all the supplies to make a beautiful spring wreath, with crafty neighbors more than happy to lend a little guidance for those new to wreath-making. The event is BYOB, which makes March 27th especially lively. Be ready to show off your creation in a group photo that just might find its way to the Cross Creek Ranch Facebook page. New to Cross Creek Ranch? This event is perfect for meeting others in the community. Again — space is limited, so RSVP.





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**CAFE HOURS**

Tuesday - Saturday: 11am - 7pm  
Sunday: 11am - 4pm ▪ Closed Monday

# Cross Creek Ranch Fitness .....

## HAVE YOU EVER THOUGHT ABOUT ADDING FOAM ROLLING TO YOUR WORKOUT ROUTINE?

Foam rolling is one way to help relieve tension in the connective tissue that stretches over and through your muscles also known as the fascia. When you properly add pressure on a foam roller it can help break up the uncomfortable- oftentimes painful knots and adhesions in your muscles. Foam rolling before a workout along with static stretching for your overactive or tight muscles and dynamic stretches to activate weaker muscles can directly improve the quality of your workout. Addressing those muscle imbalances (weak muscles/ overactive muscles) can help with injury prevention while also helping to improve mobility, flexibility, and range of motion in your exercises.

Using a foam roller to address delayed onset muscle soreness (DOMS) can also help with recovery by breaking up tight knots and relieving the soreness in muscles. You may feel some discomfort while applying pressure on a muscle knot or a sore tender spot, but be sure to hold the pressure for a minimum of 30 seconds to be effective.



Taking time to implement foam rolling into your routine may be beneficial to your overall mobility, flexibility, muscle tightness and soreness. If you're new to foam rolling, talk to a personal trainer and we can give you a quick demonstration on how foam rolling can be a new tool to add to your workout routine.

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Questions about training? Nutrition? Weight loss? Kickboxing? Find us on our socials or email [Kyle@ccrfitness.com](mailto:Kyle@ccrfitness.com)





CROSS CREEK  
RANCH

# HOW TO ACCESS *Amenities*

The new Cross Creek Ranch Amenity Access and Gate Entry System is live now!  
This will allow you to access amenities with your smartphone or key fob.

Your mobile credential app is not linked to the My Cross Creek Ranch App, but through an app called "Conekt".



## *Step 1:* REQUEST ACCESS ONLINE

Once you complete the Amenity Access form online, (either through CIA Services website or the CCR app) you will receive an email confirmation that your request has been received. A separate email will be sent with your amenity access information with instructions on how to proceed. **TIP: Check your spam folder for the email.**

Or visit [www.CIAServices.com](http://www.CIAServices.com)

Find My Community // Cross Creek Ranch // Ask, Request, Submit // *Request a Device*

**NOTE:** While you await your confirmation for amenity access, make sure to request your **Resident Login on the CCR app**. It can be found in the app store or Google Play Store. You can also access the web version of the app by visiting [www.MyCCRanch.com](http://www.MyCCRanch.com).

Scan Me!



**CONEKT**

## *Step 2:* GET THE APP

*(Skip this step if you requested only a key fob)*

When you receive your amenity access information email you will use your 16 digit code or QR code within the attachment to upload your mobile credential to the **CONEKT** app.

**Note:** once you upload your mobile credential, your mobile device is active! If you did not request a mobile credential, you are not required to download this app. If you requested a key fob please allow time for the postal service to deliver your device.

Scan Me!



## *Step 3:* ACCESS YOUR AMENITIES

You will be able to use your smartphone (once you have downloaded and connected your credentials to the **CONEKT** app) or key fob to scan in with the device reader.

**Questions? Contact C.I.A. Services**

CustomerCare@CiaServices.com • 713-981-9000 • CiaServices.com

## Once you have a Resident Login on the CCR app, here is how it works.



### STEP 1:

In your community app, go to COVID-19 Amenity Pass. You will be prompted to sign the waiver and release - after you confirm your email you will be redirected to step 2.

### STEP 2:

View the available timeslots for the desired amenity and select the timeslot card that you wish to schedule. Once you've identified the correct timeslot, request your pass and indicate the number of individuals in your party.

Once you have completed this process, you will receive an email confirmation, push notification, and your amenity passes will be available to you on the home feed of the app.

## HOW TO USE YOUR PASS

- 1 10 minutes prior to the beginning of your start time, you will receive a push notification reminder<sup>®</sup> to your device.
- 2 10 mins prior to your end time, you will receive a push notification asking you to prepare to leave the amenity.
- 3 At the expiration of your amenity pass, please exit the amenity in preparation for the next group of residents.



*Thank you!*

Don't want to use the app? Visit [www.MyCCRanch.com](http://www.MyCCRanch.com)



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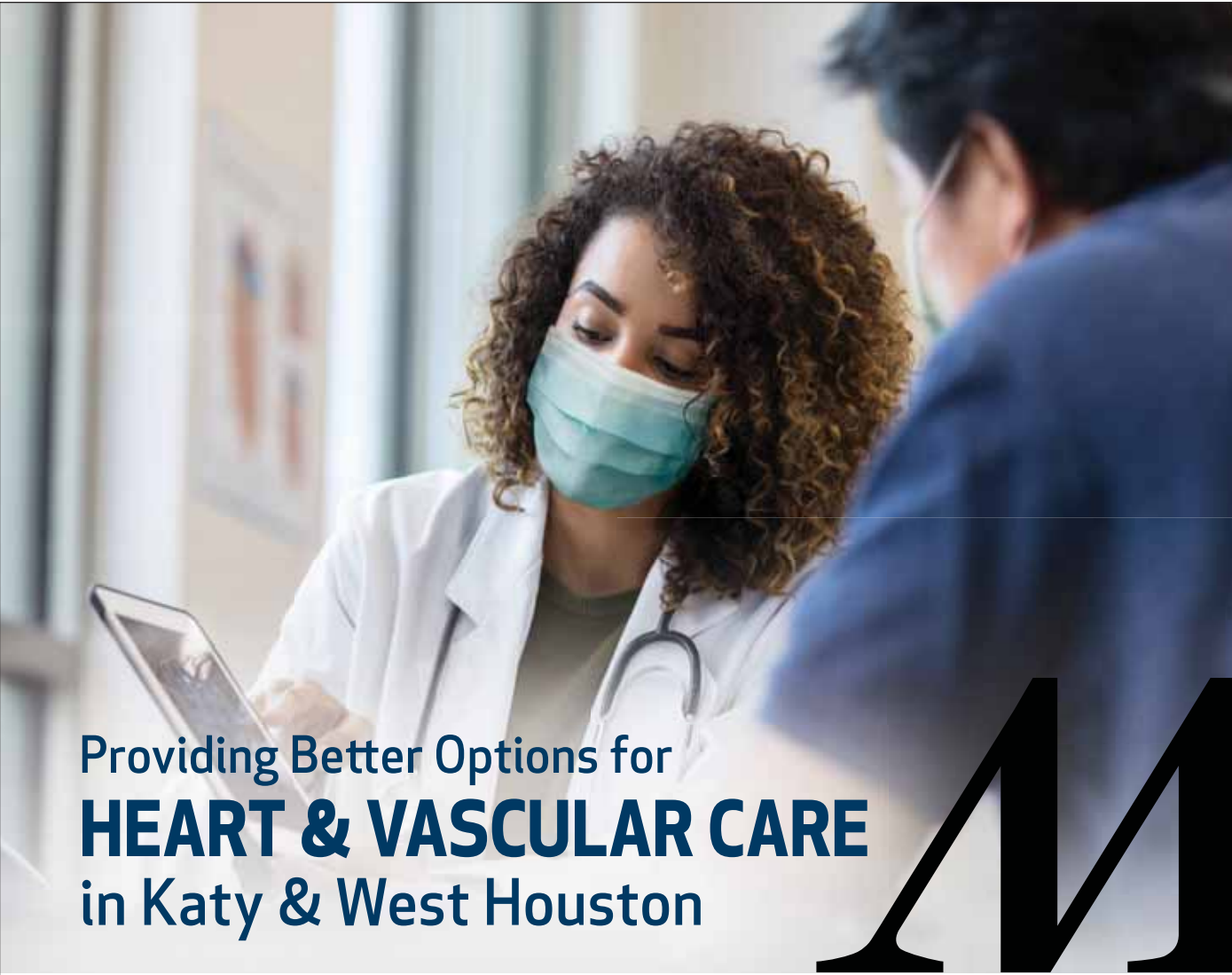
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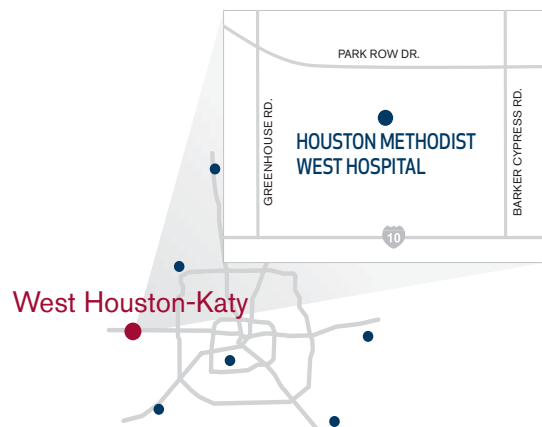
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## MY CCR APP REMINDER

Are you in the know of what is going on in Cross Creek Ranch? If not, make sure to sign up for the "My Cross Creek Ranch" app downloadable on google play or app store. You can also access the same information on the website at <http://www.mycrosscreekranch.com>. Once registered, you will start receiving additional information pertaining to community events, informational items and messages from your board and the CCRCA Management Team.

Apart from receiving eblasts, the community app is a great source of community information, HOA forms, contacting your committees, community event photos and MORE!!