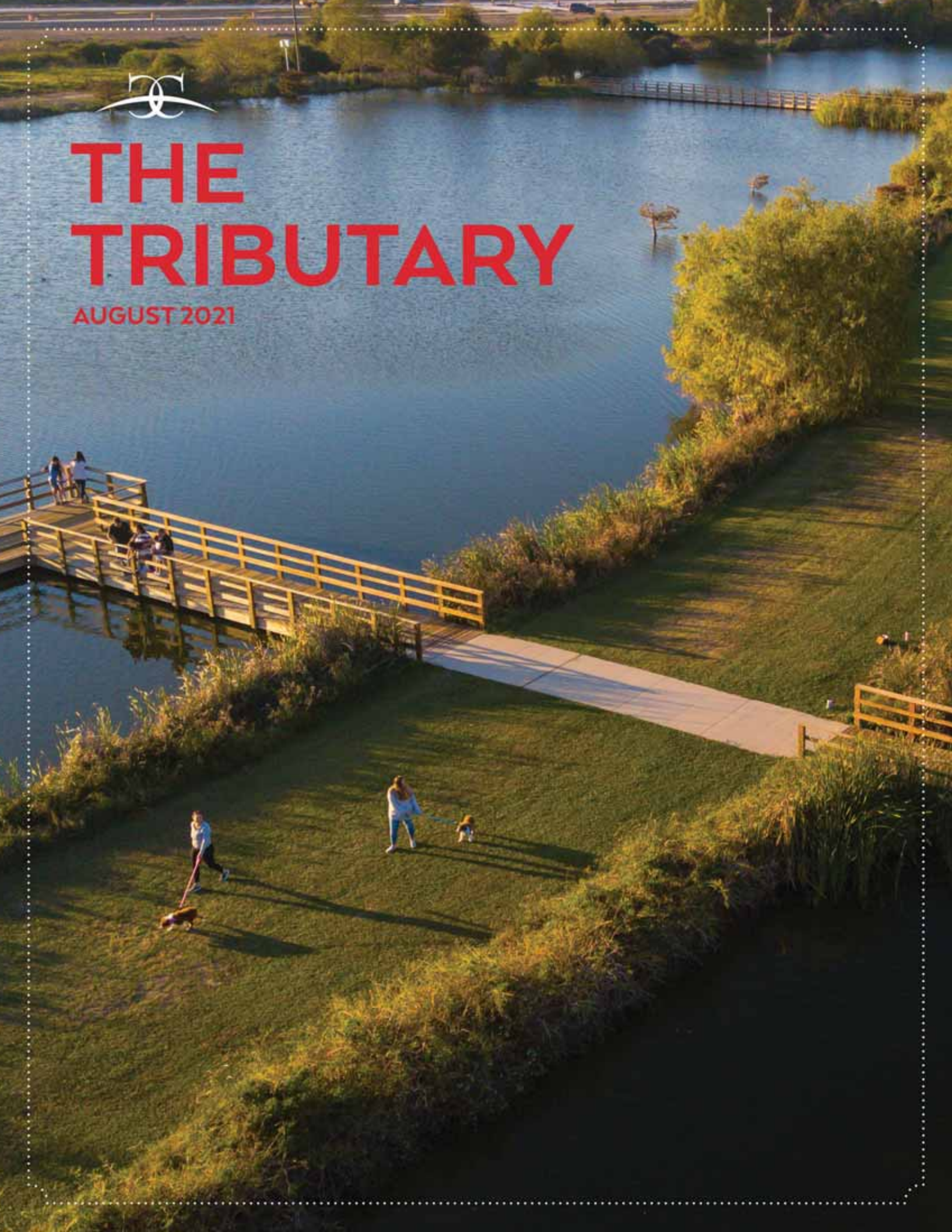




THE TRIBUTARY

AUGUST 2021



IMPORTANT NUMBERS

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281-344-0078

CCR App/Website:
www.myccranch.com

Italian Maid Café
281-341-1587

Fulshear/Simonton Branch Library
281-346-1432

Homeowners Association

C.I.A. Services, Inc.

CCRCA Management Team

- Renea V. Miksch, PCAM, LSM
Senior Manager

- Kristen R. Craig, CMCA, AMS
Community Manager

713-981-9000

customercare@ciaservices.com

Cross Creek Ranch Director of Fun

Will Porter - 281-341-8429

directoroffun@crosscreektexas.com

SERVICE PROVIDERS

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281-346-1796

Water - Inframark LLC
281-398-8211

Cable/Internet - AT&T U-Verse

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AT&T Call Center 1-877-910-0501

City of Fulshear

281-346-1796

www.fulsheartexas.gov

Fulshear-Katy Area Chamber of Commerce

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Fulshear Post Office - 281-533-9146

Fort Bend County Sheriff

281-341-4665

Fulshear Police Department

Non - Emergency: 281-346-2202

Fulshear Fire Department

281-346-2800

Animal Control - 281-342-1512

Emergency - 911

HOA CORNER○

We are excited to announce our new North Houston Office location! Our Humble employees are all moved in at our new 15,000 square foot building in the Atascocita area nearby many of our communities. When planning for our new office, we made sure to include a large conference room available for community Board meetings, a training room that can hold all of our Houston employees, a beautiful, modern kitchen for lunch breaks, and even a walking trail outside! In our efforts to uphold our core values (S.P.E.C.I.A.L.), the new building is equipped with an expansive solar panel system to ensure we're stewards of our environment and remain empathetic for our community. We have numerous standing desks and tons of new technology and storage space to maximize efficiency. It has been a very exciting process to design each and every detail for a space that is entirely ours! Come visit us at 18333 Timber Forest Drive, Humble, Texas 77346!

As a reminder, our West Houston Office has also changed locations recently. Last November, our Southwest Houston Office switched aliases and became known as the West Houston Office, as it moved to the Park Ten area off of I-10. This new space is much better suited for our West Houston employees; it features ideal conference facilities that are available for community Board meetings, ample parking space for guests, and other great amenities. The new address is 16225 Park Ten Place, Suite 600, Houston, TX 77084.

Although our physical offices and mailing addresses have changed, our billing address for Homeowners Association dues remains the same: P.O. Box 62165, Phoenix, Arizona 85082-2165.

We are greatly enjoying our new office spaces around Houston; they help us help you! It is a new era for C.I.A. Services! Please contact us at 713-981-9000 or customercare@ciaservices.com if you have any questions.

Thank you,

CCRCA Management Team

Cross Creek Ranch Events

Community Blood Drive

Friday, August 13th • 11:00am-5:00pm

Community Room

Share a pint of your life during our community blood drive on January 8th. The Gulf Coast Regional Blood Center will be set up in the community room ready to accept your generous donation and handing out free juice and cookies afterward. RSVP today — every donation can save as many as three lives. Potential donors must be at least 17 years old and weigh at least 110 pounds. Those who are age 16 and weigh 122 pounds or more can donate with parental consent.

To sign up for the blood drive go on the app or select the link below. Donating one pint of blood is the gift of life for up to 3 people.

APPOINTMENTS REQUIRED. MASK REQUIRED.

National Night Out

Tuesday, August 3rd • Cross Creek Ranch

One of the easiest ways to create a safe neighborhood is for neighbors to know neighbors. When you know who should be on your street, it's easier to know who should not. You're encouraged to break out the grills, tell all the neighbors (especially those you haven't met) and host a block party. And if you let us know the details, we'll pass the information along to the local police, who will come out to your party and meet you and your neighbors. It's a fun way to get to know the people living around you and local law enforcement, as well as talk to the police about any concerns you may have



Casino Night

August 21st & 22nd

7pm-10pm

Let the good times roll! Join us for the annual Cross Creek Ranch Casino Night. This is a great adult's night out with Cocktails, Hors d'oeuvres, and Casino Games. The games cost \$30 per person (non-refundable). There will be Roulette, Blackjack, and many more. The theme will be New Orleans so don't forget to dress to impress in your best Cajun cocktail attire.

Space is limited, and pre-registration is required. All attendees must be 21 years old to attend. This event is for CCR residents only.

Kids Story Time

Saturday, August 28th

12:00pm-1:30pm

Community Room

Just for our wee little residents — a story time that is so much more! We'll be reading enchanting children's stories complete with props to make the tales come to life and engage all the young listeners. Tasty snacks will keep little tummies from rumbling so kiddos can concentrate on having a good time. Parents, make sure to have cameras ready — there will be too much cuteness not to take a picture!



TEXAS HERITAGE PARKWAY- GET IN THE LOOP!

The long awaited Texas Heritage Parkway is expected to open very soon. It will be a great addition to our mobility from the community to I-10. There will be no stop signs or lights, but there will be roundabout intersections. Please take the time to familiarize yourself with this type of intersection, if you aren't familiar already.

The Texas Heritage Parkway corridor has been engineered to provide enhanced safety and operations at the major intersections. The roundabouts built along Texas Heritage Parkway have an expected design life well beyond year 2040. Please help the THPID to spread roundabout awareness and education by sharing a link to this webpage, following the keys to success driving a roundabout, and engaging others in the community regarding driver safety and awareness.

Roundabouts are termed a "proven safety countermeasure" by the Federal Highway Administration Office of Safety. Due to the reduction of fatal and injury crashes at roundabouts, compared to conventional intersections, these types of intersections are gaining popularity in the United States. Over the past 25 years there have been over 7,000 roundabouts built in the United States. In Texas there are over 300 roundabouts that have been built over the past 20 years.



KEYS TO SUCCESS DRIVING A ROUNDABOUT

- Choose your appropriate lane well in advance of the roundabout intersection. For left turns and thru movements, position your vehicle within the inside (left) lane along Texas Heritage Parkway. For right turns and thru movements, position your vehicle within the outside (right) lane. This is called ultimate lane assignment and helps to mitigate the issues that arise when drivers try to make last-minute lane changes near an intersection.
- Slow your vehicle to a comfortable speed, typically 10mph-15mph, prior to the roundabout.
- Pay attention for bicyclists and pedestrians that may be crossing at the crosswalk prior to the entry of the roundabout and especially for on-street bicyclists.
- Look to your left for oncoming circulating/conflicting traffic already in the roundabout. As a motorist you need to yield to other traffic that is already present within the roundabout. This includes yielding to both lanes if the roundabout has two circulating lanes to the left of your entrance to the roundabout.
- Enter the roundabout only when there is a safe and adequate gap in traffic. Roundabouts are not intended to operate under a "merge" condition like an interstate ramp.
- Remain in your respective lane within the roundabout. If you have chosen your lane correctly in advance you should not need to change lanes once within the roundabout. The lane will guide you to your respective exit.
- Just prior to exiting the roundabout, signal with your right turn blinker and pay attention for pedestrians that may be crossing the roadway just beyond the roundabout.
- Yield to pedestrians that are within the crosswalk just beyond the roundabout.
- Once beyond the crosswalk, resume the posted speed.

For more information, visit www.THPID.org



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*Residents/Staff inside the weight room are NOT permitted to grant access. Please check with the Fitness Center regularly for updates. 3/21

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CROSS CREEK
RANCH

HOW TO ACCESS *Amenities*

The new Cross Creek Ranch Amenity Access and Gate Entry System is live now!
This will allow you to access amenities with your smartphone or key fob.

Your mobile credential app is not linked to the My Cross Creek Ranch App, but through an app called "Conekt".



Step 1: REQUEST ACCESS ONLINE

Once you complete the Amenity Access form online, (either through CIA Services website or the CCR app) you will receive an email confirmation that your request has been received. A separate email will be sent with your amenity access information with instructions on how to proceed. **TIP: Check your spam folder for the email.**

Or visit www.CIAServices.com

Find My Community // Cross Creek Ranch // Ask, Request, Submit // **Request a Device**

NOTE: While you await your confirmation for amenity access, make sure to request your **Resident Login on the CCR app**. It can be found in the app store or Google Play Store. You can also access the web version of the app by visiting www.MyCCRanch.com.

Scan Me!



CONEXT

Step 2: GET THE APP

(Skip this step if you requested only a key fob)

When you receive your amenity access information email you will use your 16 digit code or QR code within the attachment to upload your mobile credential to the **CONEXT** app.

Note: once you upload your mobile credential, your mobile device is active! If you did not request a mobile credential, you are not required to download this app. If you requested a key fob please allow time for the postal service to deliver your device.

Scan Me!



Step 3: ACCESS YOUR AMENITIES

You will be able to use your smartphone (once you have downloaded and connected your credentials to the **CONEXT** app) or key fob to scan in with the device reader.

Questions? Contact C.I.A. Services

CustomerCare@CiaServices.com • 713-981-9000 • CiaServices.com



CROSS CREEK
RANCH

Amenity Pass

Once you have a Resident Login on the CCR app, here is how it works.



STEP 1:

In your community app, go to COVID-19 Amenity Pass. You will be prompted to sign the waiver and release - after you confirm your email you will be redirected to step 2.

STEP 2:

View the available timeslots for the desired amenity and select the timeslot card that you wish to schedule. Once you've identified the correct timeslot, request your pass and indicate the number of individuals in your party.

Once you have completed this process, you will receive an email confirmation, push notification, and your amenity passes will be available to you on the home feed of the app.

HOW TO USE YOUR PASS

- 1 10 minutes prior to the beginning of your start time, you will receive a push notification reminder* to your device.
- 2 10 mins prior to your end time, you will receive a push notification asking you to prepare to leave the amenity.
- 3 At the expiration of your amenity pass, please exit the amenity in preparation for the next group of residents.



Thank you!

Don't want to use the app? Visit www.MyCCRanch.com

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Apart from receiving eblasts, the community app is a great source of community information, HOA forms, contacting your committees, community event photos and MORE!!