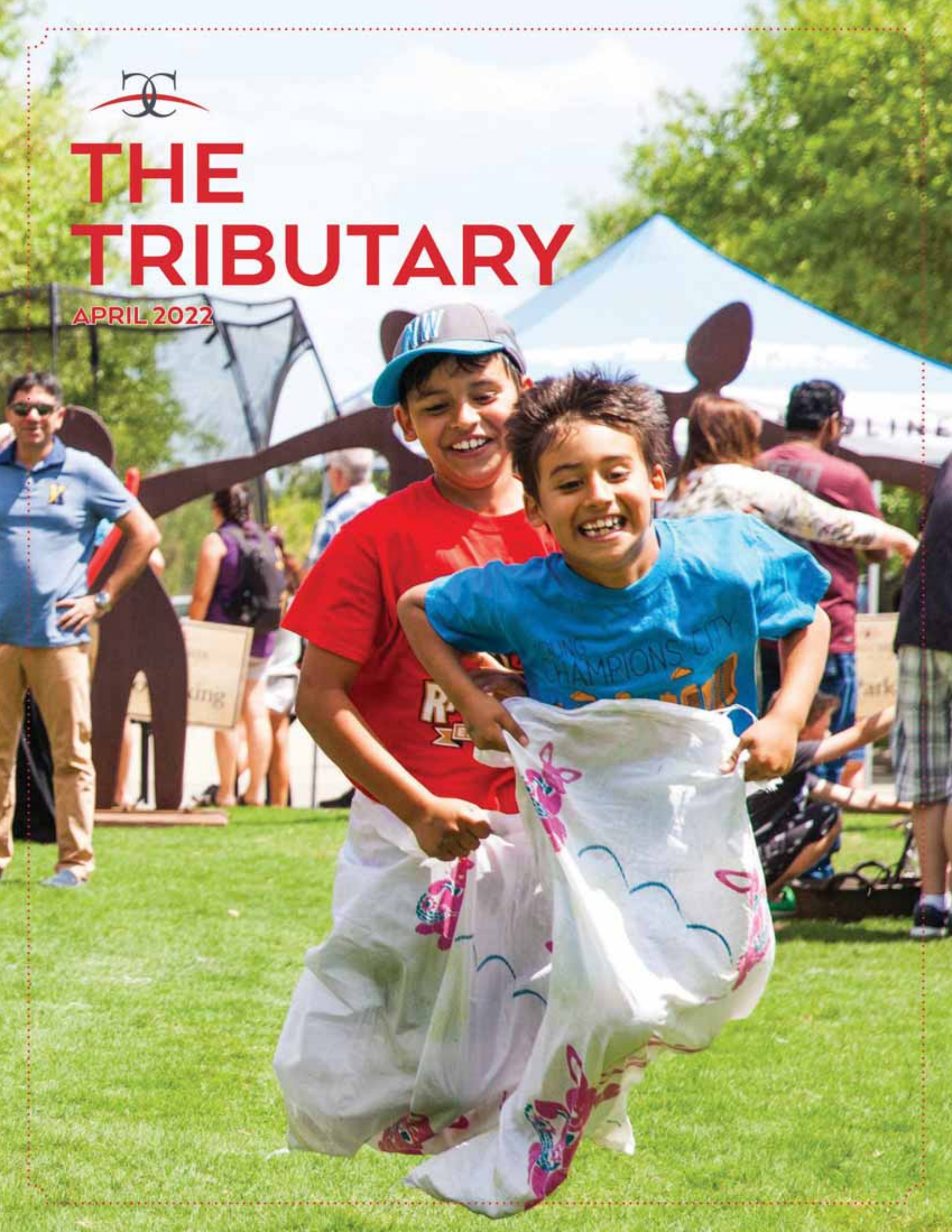




THE TRIBUTARY

APRIL 2022



IMPORTANT NUMBERS

YOUR NEIGHBORHOOD

Cross Creek Ranch Welcome Center
281-344-9882

Cross Creek Ranch Fitness Center
281-344-0078

CCR App/Website:
www.mycranch.com

Italian Maid Café
281-341-1587

Fulshear/Simonton Branch Library
281-346-1432

Homeowners Association
C.I.A. Services, Inc.
CCRCA Management Team
- Renea V. Miksch, PCAM, LSM
Senior Manager
- Kristen R. Craig, CMCA, AMS
Community Manager
713-981-9000
customer-care@ciaservices.com

Cross Creek Ranch Director of Fun
Will Porter - 281-341-8429
directoroffun@crosscreektexas.com

SERVICE PROVIDERS

Trash/Water - City of Fulshear
281-346-1796

Water - Inframark LLC
281-398-8211

Cable/Internet - AT&T U-Verse
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AT&T Call Center 1-877-910-0501

City of Fulshear
281-346-1796
www.fulsheartexas.gov

Fulshear-Katy Area Chamber of Commerce
832-600-3221

Fulshear Post Office - 281-533-9146

Fort Bend County Sheriff
281-341-4665

Fulshear Police Department
Non - Emergency: 281-346-2202

Fulshear Fire Department
281-346-2800

Animal Control - 281-342-1512

Emergency - 911

HOA CORNER○

POOL SEASON IS HERE...

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There's something for everyone to enjoy at the various pools within Cross Creek Ranch this summer! Cool off in one of the generously sized resort style pools, relax on comfortable loungers under shaded structures, splash around at the splash parks, or even take a slide down the tremendous water slides. Soak up some fun in the sun at one of Cross Creek Ranch's many places to stay cool this summer!

The Hours of Operation for Adventure Island, Adventure Island Splash Pad, Flewellen Creek Pool and Greenthread Park will be updated and posted online for your review; you may view this information at your convenience by logging into the My CCR App.

Please Note: all Cross Creek Ranch facilities require an access device to gain entry; get your amenity access devices for you and your family by logging on to the My CCR app. Once you are logged into the app, select "My HOA", then "About Amenity Access" and finally "View How To Amenity Access System". You will be prompted through the process of applying for an access device. The Cross Creek Ranch Amenity Access allows you to access amenities with your smartphone or key fob. As a reminder, if you use the mobile credential app it is not linked to the My CCR App, but through an app called Conekt.

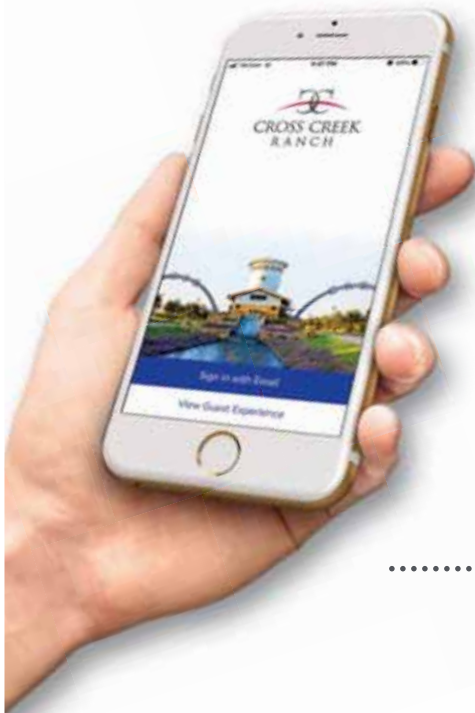
If you have any questions please contact C.I.A. Services, Inc. at
713-981-9000 or CustomerCare@ciaservices.com.

Thank you,
CCRCA Management Team

Get Connected to YOUR COMMUNITY

THREE WAYS TO STAY IN-THE-KNOW

- 1 Monthly Newsletter
- 2 Email Updates
- 3 My Cross Creek Ranch App



Download the official
community app for access
to amenities & more!

*Scan me to
download the app!*



MyCCRanch.com

Questions?

Contact C.I.A. SERVICES: 713-344-0532

customer@ciaservices.com | www.CIAServices.com

To receive the mailed newsletter or emails, please reach out
to Will Porter, at DirectorofFun@CrossCreekTexas.com.



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MONDAY & WEDNESDAY • 6:15pm

CORE ESSENTIALS

TUESDAY • 6:15pm

HIIT

TUESDAY • 11:00am

MOVEMENT & MOBILITY

THURSDAY • 11:00am

SCULPT AND TONE

THURSDAY • 6:00pm

YOGA

TUESDAY • 7:00pm
FRIDAY • 9:45am

ZUMBA

MONDAY • 9:00am
THURSDAY • 7:00pm



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*Residents/Staff inside the weight room are NOT permitted to grant access. Please check with the Fitness Center regularly for updates. 3/21

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CROSS CREEK
RANCH

HOW TO ACCESS *Amenities*

The new Cross Creek Ranch Amenity Access and Gate Entry System is live now!
This will allow you to access amenities with your smartphone or key fob.

Your mobile credential app is not linked to the My Cross Creek Ranch App, but through an app called "Conekt".



Step 1: REQUEST ACCESS ONLINE

Once you complete the Amenity Access form online, (either through CIA Services website or the CCR app) you will receive an email confirmation that your request has been received. A separate email will be sent with your amenity access information with instructions on how to proceed. **TIP: Check your spam folder for the email.**

Or visit www.CIAServices.com

Find My Community // Cross Creek Ranch // Ask, Request, Submit // **Request a Device**

NOTE: While you await your confirmation for amenity access, make sure to request your **Resident Login on the CCR app**. It can be found in the app store or Google Play Store. You can also access the web version of the app by visiting www.MyCCRanch.com.

Scan Me!



CONEXT

Step 2: GET THE APP

(Skip this step if you requested only a key fob)

When you receive your amenity access information email you will use your 16 digit code or QR code within the attachment to upload your mobile credential to the **CONEXT** app.

Note: once you upload your mobile credential, your mobile device is active! If you did not request a mobile credential, you are not required to download this app. If you requested a key fob please allow time for the postal service to deliver your device.

Scan Me!



Step 3: ACCESS YOUR AMENITIES

You will be able to use your smartphone (once you have downloaded and connected your credentials to the **CONEXT** app) or key fob to scan in with the device reader.

Questions? Contact C.I.A. Services

CustomerCare@CiaServices.com • 713-981-9000 • CiaServices.com

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AT CROSS CREEK RANCH

SAT
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NEW RESIDENT ZOOM SOCIAL

FRIDAY

APRIL 22

..... 6:00-7:00PM

VIRTUAL MEETING

Join us to:

- Meet the Director of Fun
- Learn about the fun resident events
- Meet your Community Association representatives
- Learn more about our Cross Creek Ranch Resident App

RSVP by April 18 to Will Porter:

DirectorofFun@crosscreektexas.com

After RSVPs are received, a ZOOM link will be emailed to you for the meeting.



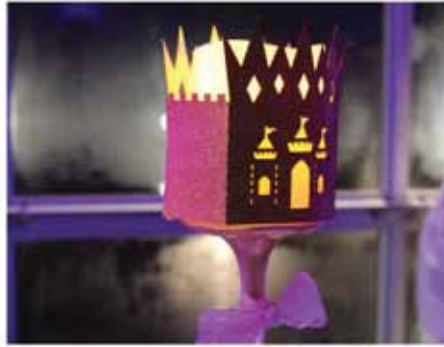
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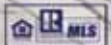
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Apart from receiving eblasts, the community app is a great source of community information, HOA forms, contacting your committees, community event photos and MORE!!