



THE TRIBUTARY

FEBRUARY 2021



IMPORTANT NUMBERS

YOUR NEIGHBORHOOD

Cross Creek Ranch Welcome Center
281-344-9882

Cross Creek Ranch Fitness Center
281-344-0078

CCR App/Website:
www.mycranch.com

Italian Maid Café
281-341-1587

Fulshear/Simonton Branch Library
281-346-1432

Homeowners Association

C.I.A. Services, Inc.

CCRCA Management Team
- Renea V. Miksch, PCAM, LSM
Senior Manager
- Kristen R. Craig, CMCA, AMS
Community Manager
713-981-9000
customer@ciaservices.com

Cross Creek Ranch Director of Fun
Will Porter - 281-341-8429
directoroffun@crosscreektx.com

SERVICE PROVIDERS

Trash/Water - City of Fulshear
281-346-1796

Water - Inframark LLC
281-398-8211

Cable/Internet - AT&T U-Verse
att.com/u-verse
AT&T Call Center 1-877-910-0501

City of Fulshear
281-346-1796
www.fulsheartexas.gov

Fulshear-Katy Area Chamber of Commerce
832-600-3221

Fulshear Post Office - 281-533-9146

Fort Bend County Sheriff
281-341-4665

Fulshear Police Department
Non - Emergency: 281-346-2202

Fulshear Fire Department
281-346-2800

Animal Control - 281-342-1512

Emergency - 911

HOA CORNER ○

PAYING YOUR ANNUAL ASSESSMENTS:

As you know, the assessments became due on January 1st this year. The assessment provides for services in the community such as code enforcement, upkeep of the amenities (pool, fitness center, sports park, and lakes), and landscaping just to name a few. Every owner has an obligation to pay the annual assessment. Please note, if you did not receive a statement, you must contact C.I.A. Services immediately to confirm your balance and ensure it is paid on time. Not receiving a statement is not considered a reason for waving fees. All statements were mailed out in October of 2020. This included an annual assessment letter, payment options, collection policy and payment plan information.

February 1st, a \$40.00 late fee will be applied to all unpaid accounts. If your account remains delinquent, a late fee of \$60.00 will be applied on March 1st. In April, an attorney will file a Notice of Lien Affidavit and a Lien fee will be placed on the delinquent accounts. In May, the Board will consider sending accounts to the Association's attorney to begin legal collections efforts. All costs incurred and legal fees will be charged back to the account. Finance charges are applied on the last day of each month.

If you did not pay the assessment in full by the January 1st due date, you may follow the installment payments with the coupons that were enclosed with your statement; note, the coupons do not include past due balances on your account, if any. If you choose to mail your payment, please ensure it is in our office by the due date, postdated checks or envelopes are not accepted. The online payment options allow you to take advantage of the multi-payment option or schedule a one-time payment as well. Online payments can be made by credit/debit card or eCheck; please note that the Association's bank collects a convenience fee for all credit/debit card transactions (the amount of this fee is determined by the bank and we have no authority to set the fee amount and cannot waive, decrease, or amend the fee in any way). Visit the My CCR App/Website under the My HOA tab or at www.ciaservices.com > Find My Community > Cross Creek Ranch > Pay Assessments to make an online payment.

We are looking forward to another successful year in 2021.

If you have any questions please contact C.I.A. Services, Inc. at CustomerCare@ciaservices.com or 713-344-0532.

Thank you,
CCRCA Management Team



CROSS CREEK
RANCH

HOW TO ACCESS *Amenities*

The new Cross Creek Ranch Amenity Access and Gate Entry System is live now!
This will allow you to access amenities with your smartphone or key fob.

Your mobile credential app is not linked to the My Cross Creek Ranch App, but through an app called "Conekt".



Step 1: REQUEST ACCESS ONLINE

Once you complete the Amenity Access form online, (either through CIA Services website or the CCR app) you will receive an email confirmation that your request has been received. A separate email will be sent with your amenity access information with instructions on how to proceed. **TIP: Check your spam folder for the email.**

Or visit www.CIAServices.com

Find My Community // Cross Creek Ranch // Ask, Request, Submit // *Request a Device*

NOTE: While you await your confirmation for amenity access, make sure to request your **Resident Login on the CCR app**. It can be found in the app store or Google Play Store. You can also access the web version of the app by visiting www.MyCCRanch.com.

Scan Me!



CONEKT

Step 2: GET THE APP

(Skip this step if you requested only a key fob)

When you receive your amenity access information email you will use your 16 digit code or QR code within the attachment to upload your mobile credential to the **CONEKT** app.

Note: once you upload your mobile credential, your mobile device is active! If you did not request a mobile credential, you are not required to download this app. If you requested a key fob please allow time for the postal service to deliver your device.

Scan Me!



Step 3: ACCESS YOUR AMENITIES

You will be able to use your smartphone (once you have downloaded and connected your credentials to the **CONEKT** app) or key fob to scan in with the device reader.

Questions? Contact C.I.A. Services

CustomerCare@CiaServices.com • 713-981-9000 • CiaServices.com

Once you have a Resident Login on the CCR app, here is how it works.



STEP 1:

In your community app, go to COVID-19 Amenity Pass. You will be prompted to sign the waiver and release - after you confirm your email you will be redirected to step 2.



STEP 2:

View the available timeslots for the desired amenity and select the timeslot card that you wish to schedule. Once you've identified the correct timeslot, request your pass and indicate the number of individuals in your party.

Once you have completed this process, you will receive an email confirmation, push notification, and your amenity passes will be available to you on the home feed of the app.

HOW TO USE YOUR PASS

- 1 10 minutes prior to the beginning of your start time, you will receive a push notification reminder[®] to your device.
- 2 10 mins prior to your end time, you will receive a push notification asking you to prepare to leave the amenity.
- 3 At the expiration of your amenity pass, please exit the amenity in preparation for the next group of residents.



Thank you!



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Tuesday - Saturday: 11am - 7pm
Sunday: 11am - 4pm ▪ Closed Monday

Cross Creek Ranch Fitness

HAVE YOU EVER THOUGHT ABOUT ADDING FOAM ROLLING TO YOUR WORKOUT ROUTINE?

Foam rolling is one way to help relieve tension in the connective tissue that stretches over and through your muscles also known as the fascia. When you properly add pressure on a foam roller it can help break up the uncomfortable- oftentimes painful knots and adhesions in your muscles. Foam rolling before a workout along with static stretching for your overactive or tight muscles and dynamic stretches to activate weaker muscles can directly improve the quality of your workout. Addressing those muscle imbalances (weak muscles/ overactive muscles) can help with injury prevention while also helping to improve mobility, flexibility, and range of motion in your exercises.

Using a foam roller to address delayed onset muscle soreness (DOMS) can also help with recovery by breaking up tight knots and relieving the soreness in muscles. You may feel some discomfort while applying pressure on a muscle knot or a sore tender spot, but be sure to hold the pressure for a minimum of 30 seconds to be effective.



Taking time to implement foam rolling into your routine may be beneficial to your overall mobility, flexibility, muscle tightness and soreness. If you're new to foam rolling, talk to a personal trainer and we can give you a quick demonstration on how foam rolling can be a new tool to add to your workout routine.

**-FIT IS NOT A DESTINATION.
IT IS A WAY OF LIFE!-**

**STARTING IN
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**TUESDAYS @
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Those New Year's Resolutions are easier than you think! Let our team of Fitness Professionals guide you through the New Year with the help from our Personal Trainers and Athletic Coaches!

SCHEDULE YOUR FIRST FREE SESSION TODAY!

Questions about training? Nutrition? Weight loss? Kickboxing? Find us on our socials or email Kyle@ccrfitness.com



Cross Creek Ranch Events

Blood Drive

February 12th

10:00AM-4:00PM • Fitness Center

Share a pint of your life during our community blood drive on February 12th. The Gulf Coast Regional Blood Center will be set up in the community room ready to accept your generous donation and handing out free juice and cookies afterward. RSVP today — every donation can save as many as three lives. Potential donors must be at least 17 years old and weigh at least 110 pounds. Those who are age 16 and weigh 122 pounds or more can donate with parental consent.

To sign up for the blood drive go sign up on the app. Donating one pint of blood is the gift of life for up to 3 people.

Shred Event

February 13th

12:00pm-4:00pm • Welcome Center

Stop by the Community Room parking lot near Adventure Island on Saturday, February 13th to bring your old papers, documents, etc. to the shred truck. This event is free to attend and bring your items for shredding!

Some items that cannot be shredded are:

Ring binder folders, CDs, DVDs, plastic cards and general office waste such as coffee cups, plastic wrappers etc.



CPR Class

February 27th

12:00pm-3:00pm • Community Room

February is Heart Month! There will be a CPR training on site this February. You will learn about a healthy heart and how to preform CPR if you find yourself in an emergency.

Kids Crafts

February 20th

12:00pm-1:30pm

Online

The Katy Playhouse will be leading young Cross Creek Ranch residents in a virtual crafting event Saturday February 20th, at 12:30 pm.

Reserve your spot and purchase your kit, which will be delivered to your home before the event.

Little ones will be so proud of their creations. Make sure to take lots of photos to preserve memories.

Feel free to share them on our Facebook page!



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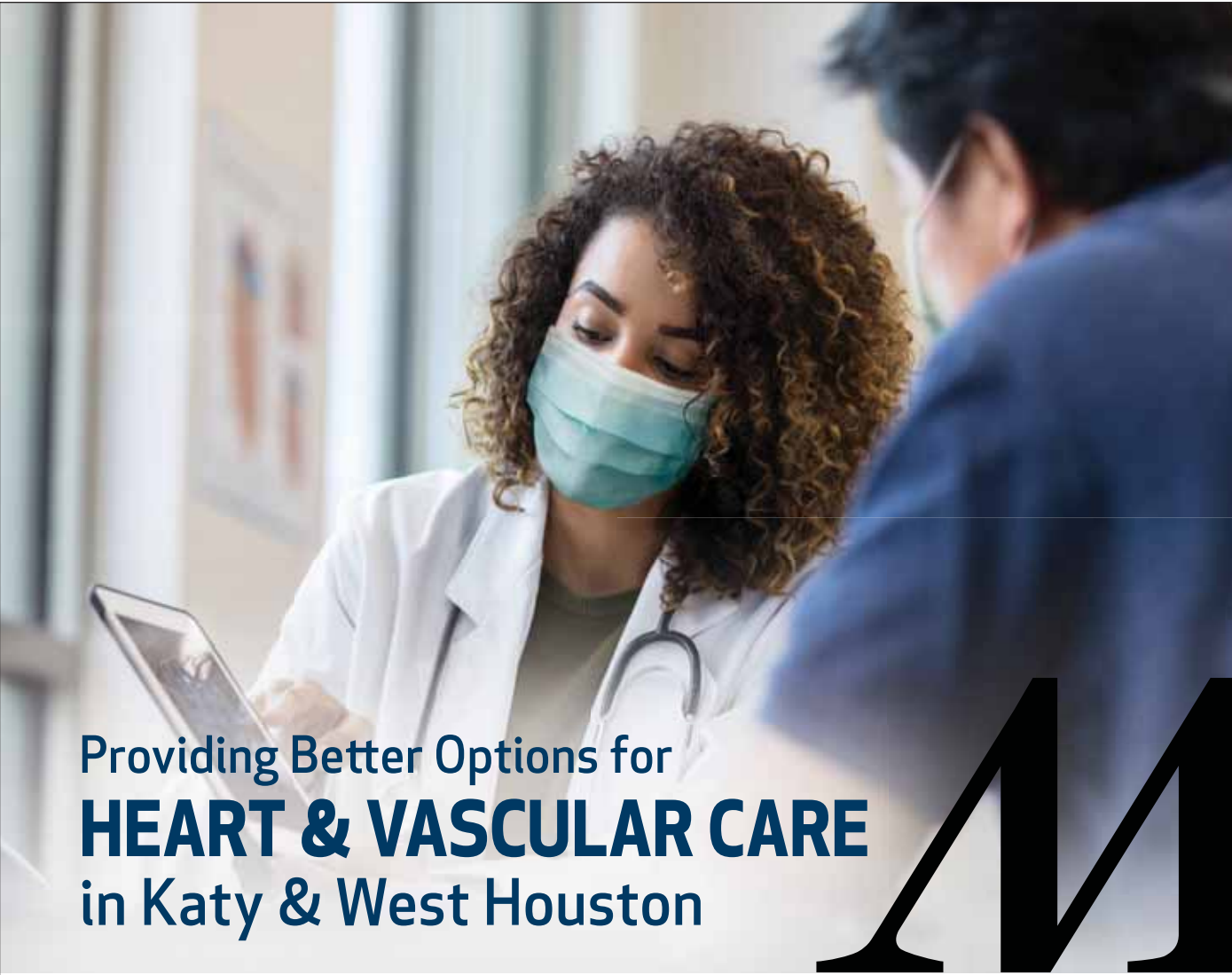
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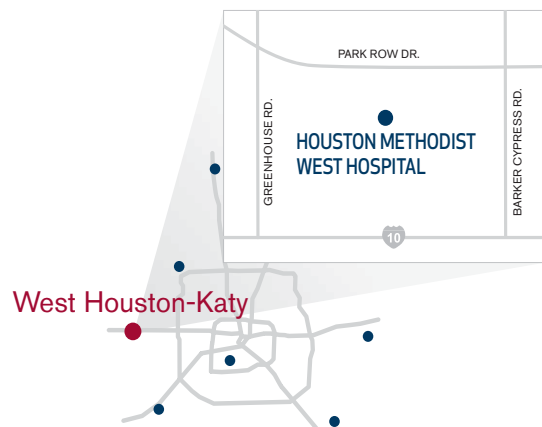
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Apart from receiving eblasts, the community app is a great source of community information, HOA forms, contacting your committees, community event photos and MORE!!