



THE TRIBUTARY

JULY 2020



ice cream
palm trees
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salty air
beach time

WINTER
SUMMER
COMMITMENT

IMPORTANT NUMBERS

YOUR NEIGHBORHOOD

Cross Creek Ranch Welcome Center
281-344-9882

Cross Creek Ranch Fitness Center
281-344-0078

Resident Intranet
www.crosscreektexas.com

Italian Maid Café
281-341-1587

Fulshear/Simonton Branch Library
281-346-1432

Homeowners Association
C.I.A. Services, Inc.
CCRCA Management Team
- Renea V. Miksch, PCAM, LSM
Senior Manager
- Kristen R. Craig, CMCA, AMS
Community Manager
713-981-9000
customercare@ciaservices.com

Cross Creek Ranch Director of Fun
Will Porter - 281-341-8429
directoroffun@crosscreektexas.com

SERVICE PROVIDERS

Trash/Water - City of Fulshear
281-346-1796

Water - Inframark LLC
281-398-8211

Cable/Internet - AT&T U-Verse
att.com/u-verse
AT&T Call Center 1-877-910-0501

City of Fulshear
281-346-1796
www.fulsheartexas.gov

Fulshear-Katy Area Chamber of Commerce
832-600-3221

Fulshear Post Office - 281-533-9146

Fort Bend County Sheriff
281-341-4665

Fulshear Police Department
Non - Emergency: 281-346-2202

Fulshear Fire Department
281-346-2800

Animal Control - 281-342-1512

Emergency - 911

HOA CORNER

IMPROVEMENTS TO YOUR HOME?

In the Cross Creek Ranch Community Association, all exterior modifications to your home are to be approved by the Design Review Committee (DRC) according to the Design Guidelines and Community Rules.

In order for the DRC to review, you must complete the Home Improvement Request Form for the modifications located on the website. You may submit the application only by logging into the Cross Creek Ranch App and selecting "Home Improvement Application".

Before you begin, take a moment to gather all the information about your project, including any attachments you will need to upload.

- Select the Home Improvement Type you will need to know, the entire scope of your project.
- You will have the opportunity to submit more than 1 request at the end of this process.
- If you are submitting more than one type of improvement, please enter each separately.
- This application will consist of a varying number of questions based on the type of improvement selected. Please allow approximately 30 minutes to complete the application in its entirety.
- Applications in progress will not be saved.
- Your form is not officially submitted until you have completed all 6 sections and hit the submit button on the last step.
- You will receive a confirmation once your application is officially accepted.

If you have any questions please contact C.I.A. Services, Inc. at
713-981-9000 or CustomerCare@ciaservices.com.

Thank you,
CCRCA Management Team



CROSS CREEK
RANCH

HOW TO ACCESS *Amenities*

The new Cross Creek Ranch Amenity Access and Gate Entry System is live now!
This will allow you to access amenities with your smartphone or key fob.

Your mobile credential app is not linked to the My Cross Creek Ranch App, but through an app called "Conekt".



Step 1: REQUEST ACCESS ONLINE

<https://www.ciaservices.com/cia-community-device-request.php?id=417>

Once you complete the Amenity Access form online, you will receive an email confirmation that your request has been received. A separate email will be sent with your amenity access information with instructions on how to proceed. For each active access card that is currently registered with the CCR, a new device (mobile credential or key fob) will be issued to you, at no cost. If your household has never been issued an access card, you are eligible for two (2) Access Devices (mobile credential or key fob) at no charge. For each additional request, there will be a charge of \$20 per device. Replacement devices will be \$30 per each device (mobile credential or key fob). **(Tip: Check your spam folder for the email.)**

Conekt



Step 2: DOWNLOAD THE MOBILE ACCESS APP

(Skip this step if you requested only a key fob)

When you receive your amenity access information email you will use your 16 digit code or QR code within the attachment to upload your mobile credential to the **Conekt** app.

Note: once you upload your mobile credential, your mobile device is active! If you did not request a mobile credential, you are not required to download this app. If you requested a key fob please allow time for the postal service to deliver your device.



Step 3: ACCESS YOUR AMENITIES

You will be able to use your smartphone (once you have downloaded and connected your credentials to the Conekt app) or key fob to scan in with the device reader. **During this transition, you may have to use both your old access card at some facilities and your new access device (mobile credential or key fob, whichever you requested at the time of registration) at others.** As a reminder, once the new system is installed your old access device will no longer work. **Please do not dispose of your old access card until we have installed the new system in all locations!** We will notify you once this transition is complete. We appreciate your patience and understanding during this transition time.

Questions? Contact C.I.A. Services
(713) 981-9000

customer@ciaservices.com
CIASERVICES.COM

HOW IT WORKS



STEP 1:

In your community app, go to COVID-19 Amenity Pass. You will be prompted to sign the waiver and release - after you confirm your email you will be redirected to step 2.

STEP 2:

View the available timeslots for the desired amenity and select the timeslot card that you wish to schedule. Once you've identified the correct timeslot, request your pass and indicate the number of individuals in your party.

Once you have completed this process, you will receive an email confirmation, push notification, and your amenity passes will be available to you on the home feed of the app.

HOW TO USE YOUR PASS

- 1 10 minutes prior to the beginning of your start time, you will receive a push notification reminder* to your device.
- 2 10 mins prior to your end time, you will receive a push notification asking you to prepare to leave the amenity.
- 3 At the expiration of your amenity pass, please exit the amenity in preparation for the next group of residents.

*Please ensure Push Notifications are enabled for your Cross Creek Ranch app.

Thank you!



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ON

YOUR

PATIO

FRIDAYS AT 7PM

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CROSS CREEK
RANCH



Italian Maid Cafe's Music on the Patio series is coming to your home via Facebook Live at 7pm this Friday.

**Tune into the Italian Maid Cafe
Facebook page!**

The cafe is **NOW OPEN** for dine in service. Join us for dinner, or make it a true Music on *YOUR PATIO* experience and order carryout or delivery!

You can place your orders by phone, on the Italian Maid Cafe website or use Doordash.

Call or text us to Order: **281-341-1587**

CAFE HOURS

Monday - Saturday: 11am - 7pm
Sunday: Closed

New POOL HOURS

RESERVE YOUR *Spot* IN THE *Sun!*

Reserve your exclusive "COVID-19 AMENITY PASS" through the "MY CROSS CREEK RANCH" app or online at MyCrossCreekRanch.com

Each adult family member must have a reservation (max 10).
Minors may participate with a parent's pass or obtain their own with a waiver signed by a parent or legal guardian.



Adventure Island

JUNE 8 - JUNE 30

Monday - Saturday: 9am - 8pm

Wednesday: CLOSED

Sunday: 12pm - 8pm

Splash Pad: Mon - Sun: 9am - 8pm

6430 Cross Creek Bend Lane
Fulshear, TX 77441

Greenthread Park

JUNE 1 - JUNE 30

Monday - Saturday: 9am - 8pm

Tuesday: CLOSED

Sunday: 12pm - 8pm

3212 Creek Falls Drive
Fulshear, TX 77441

Flewellen Creek

JUNE 1 - JUNE 30

Monday: CLOSED

Tuesday - Sunday: 12pm - 8pm

6011 Flewellen Oaks Lane
Fulshear, TX 77441

* Use of the facility must be reserved through the "My Cross Creek Ranch" app or online at www.mycrosscreekranch.com under the new "COVID-19 Amenity Pass" located on the main menu after signing the Waiver on each facility's "Amenity Pass" page. Each adult family member must have their own reservation (max 10); minors can be listed as a participant under the parent or guardians reservation. If the minor is making the reservation, the parent or guardian is required to sign the Waiver on the minors behalf. Reservations can be made for blocks of 2 hours, however each resident will be permitted no more than one time block per day. 6/4/2020

#APARTTOGETHER INSPIRATION○

Let's continue our #ApartTogether series this week with one of CCR's avid runners, Lillian Wanjagi, who ran over 281 miles during the quarantine! Lillian says that "having so many trails allowed for variation in routes to admire our gorgeous community."

HAVE A QUARANTINE STORY TO SHARE WITH US?

EMAIL MARKETING@CROSSCREEKTEXAS.COM TO BE FEATURED.

[#crosscreektexas](#) [#crosscreekranch](#) [#CCRliving](#) [#ApartTogether](#)

I'm Lillian and have lived in CCR for 5 years. I am an avid recreational runner and love all the trails that we have here in CCR. Having so many trails allowed for variation in routes to admire our gorgeous community. CCR has so many running trails - During the quarantine I've run 102 miles in March, 116 miles in April and 63 miles for May. I take a picture on every single run because it's just beautiful and save it on Strava (a running app) to remember to view outside. We have the most beautiful sunrise and sunsets in CCR. I am an early morning runner so I like to capture the sunrises. On Friday, April 10, I ran a virtual challenge around CCR that consisted of a total of 22.4 miles. The virtual challenge entailed running a 5k, 10k, and half marathon back to back. Shown below are a few pictures of each run during the quarantine.

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Dr. Brian Johnson

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We are open for the Fall 2020 Season! The safety of our athletes and their families is paramount to us. With new safety protocols in play, we are excited for youth sports to return to Fulshear this Fall. Join us today!

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Sean and Jess Milligan
832-974-0068

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CCR APP REMINDER

Are you in the know of what is going on in Cross Creek Ranch? If not, make sure to sign up for the "Cross Creek Ranch" app downloadable on google play or app store. You can also access the same information on the website at <http://www.mycrosscreekranch.com>. Once registered, you will start receiving additional information pertaining to community events, informational items and messages from your board and the CCRCA Management Team.

Apart from receiving eblasts, the community app is a great source of community information, HOA forms, contacting your committees, community event photos and MORE!!