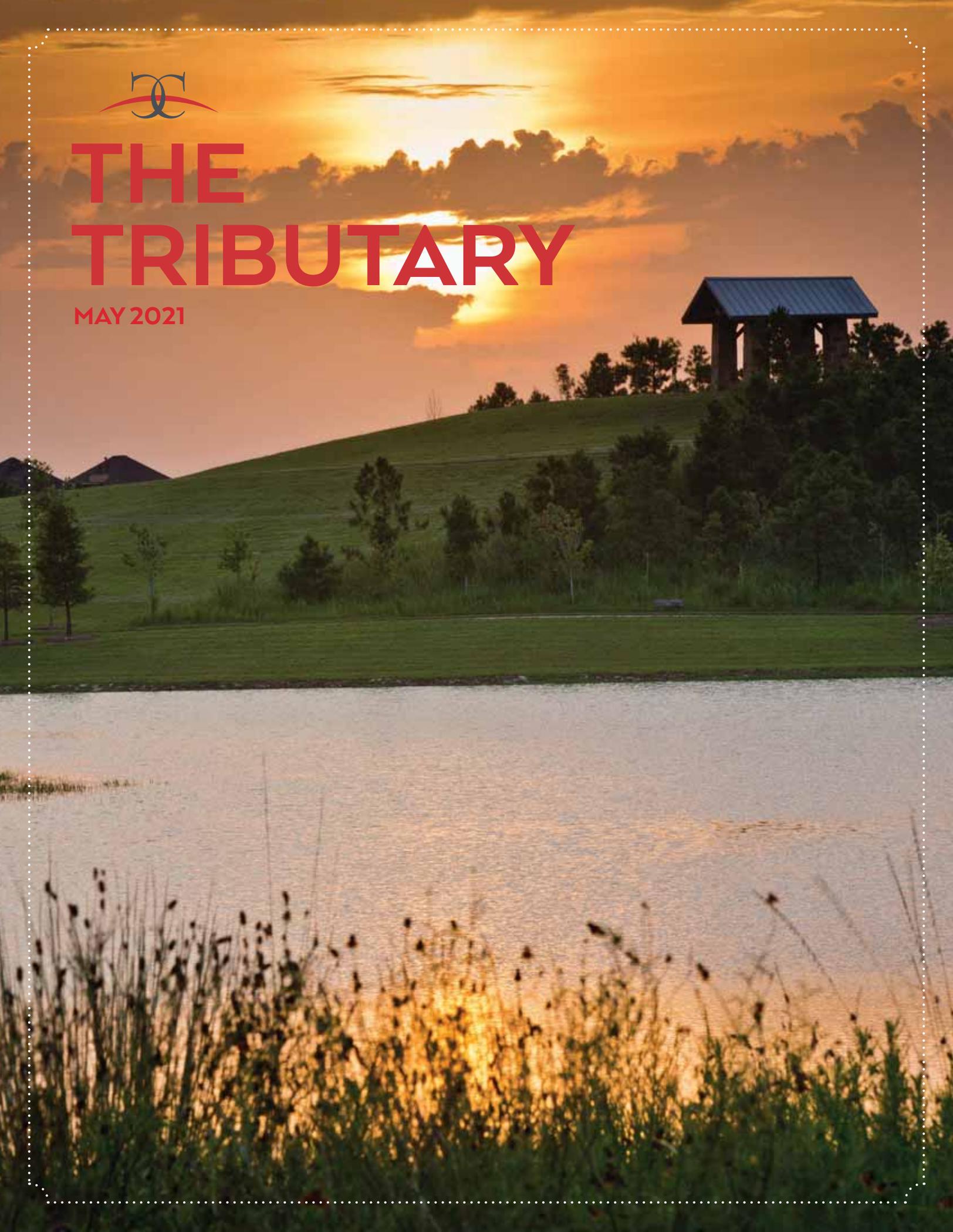




# THE TRIBUTARY

MAY 2021



## IMPORTANT NUMBERS

### YOUR NEIGHBORHOOD

**Cross Creek Ranch Welcome Center**  
281-344-9882

**Cross Creek Ranch Fitness Center**  
281-344-0078

**CCR App/Website:**  
[www.mycranch.com](http://www.mycranch.com)

**Italian Maid Café**  
281-341-1587

**Fulshear/Simonton Branch Library**  
281-346-1432

**Homeowners Association**  
**C.I.A. Services, Inc.**  
**CCRCA Management Team**  
- Renea V. Miksch, PCAM, LSM  
Senior Manager  
- Kristen R. Craig, CMCA, AMS  
Community Manager  
713-981-9000  
[customercare@ciaservices.com](mailto:customercare@ciaservices.com)

**Cross Creek Ranch Director of Fun**  
Will Porter - 281-341-8429  
[directoroffun@crosscreektexas.com](mailto:directoroffun@crosscreektexas.com)

### SERVICE PROVIDERS

**Trash/Water - City of Fulshear**  
281-346-1796

**Water - Inframark LLC**  
281-398-8211

**Cable/Internet - AT&T U-Verse**  
[att.com/u-verse](http://att.com/u-verse)  
AT&T Call Center 1-877-910-0501

**City of Fulshear**  
281-346-1796  
[www.fulsheartexas.gov](http://www.fulsheartexas.gov)

**Fulshear-Katy Area Chamber of Commerce**  
832-600-3221

**Fulshear Post Office - 281-533-9146**

**Fort Bend County Sheriff**  
281-341-4665

**Fulshear Police Department**  
Non - Emergency: 281-346-2202

**Fulshear Fire Department**  
281-346-2800

**Animal Control - 281-342-1512**

**Emergency - 911**

## HOA CORNER .....○

### CROSS CREEK RANCH AMENITY ACCESS

**Pool season is here...**

**Are you ready for the pool season?**

There's something for everyone to enjoy at the various pools within Cross Creek Ranch this summer! Cool off in one of the generously sized resort-style pools, relax on comfortable loungers under shade structures, splash around at the splash parks, or even take a slide down the tremendous water slides. Soak up some fun in the sun at one of Cross Creek Ranch's many places to stay cool this summer

The hours of operation for Adventure Island, Adventure Island Splash Pad, Flewellen Creek Pool and Greenthread Park will be updated and posted online for your review; you may view this information at your convenience by logging into the My CCR app. Please keep in mind that each adult family member must have a reservation (max 10); minors may participate with a parent's pass or obtain their own with a waiver signed by a parent or legal guardian. Reserve your exclusive "COVID-19 AMENITY PASS" through the My CCR app or online at [MyCrossCreekRanch.com](http://MyCrossCreekRanch.com)

Please note — all Cross Creek Ranch facilities require an access device to gain entry; get your amenity access devices for you and your family by logging on to the My CCR app. Once you are logged into the app, select "My HOA" and then "About Amenity Access" and finally "View How To Amenity Access System." You will be prompted through the process of applying for an access device. The Cross Creek Ranch amenity access device allows you to access amenities with your smartphone or key fob. As a reminder, if you use the mobile credential app, it is not linked to the My CCR App, but through an app called Conekt.

If you have any questions, please contact C.I.A. Services, Inc. at 713-981-9000 or [CustomerCare@ciaservices.com](mailto:CustomerCare@ciaservices.com).

Thank you,  
CCRCA Management Team

# Cross Creek Ranch Events ..... ○

## Arbor Day Tree Planting Weekend

Saturday, May 1st • 10:00am-11:30am

Join us for some Arbor Day fun! We will have a short presentation then go out and plant trees in the community. Earthcare Management will provide all the supplies. Pizza and water will be available during the presentation (while supplies last).



## Mother's Day Succulent Planting

Saturday, May 8th • 1:00pm-4:00pm

Celebrate Mom! Help appreciate all the Cross Creek Ranch mothers with an afternoon full of succulent planting, bottomless mimosas, and lots of laughter. Don't miss the Succulent Bar, who will be here to help us plant the beautiful take-home favors. The event is \$10 per person (non-refundable). Space is limited, and pre-registration is required.

## Sushi Class

Friday-Saturday, May 14th-15th • 1:00pm-2:00pm

Whether you know sashimi from nigiri or have never sampled the delights of a well-constructed Dragon Roll, you're sure to find our Sushi Class interesting. We'll have a sushi expert on hand to tell us all about the history of sushi (its origins are a bit mysterious), how to prepare it (after the fish, rice is key) and how to eat it properly (don't mix wasabi and soy sauce). There are so many more tips to enjoying sushi properly, so if you're looking for an authentic experience or don't want to insult your sushi chef next time you're at your favorite restaurant, make sure to join us May 15!

We're hosting two classes - one on May 14th and the other on May 15th. The event will be held at the community room. Registration will be online through the CCR app.

**Any questions? Feel free to reach out to Director of Fun Will Porter at [directoroffun@crosscreektexas.com](mailto:directoroffun@crosscreektexas.com).**

## Community Blood Drive

Friday, May 28th • 11am-5pm

Share a pint of your life during our community blood drive on May 28th. The Gulf Coast Regional Blood Center will be set up in the community room ready to accept your generous donation and handing out free juice and cookies afterward. RSVP today - every donation can save as many as three lives. Potential donors must be at least 17 years old and weigh at least 110 pounds. Those who are age 16 and weigh 122 pounds or more can donate with parental consent. To sign up for the blood drive go on the app or select the link below. Donating one pint of blood is the gift of life for up to 3 people.

APPOINTMENTS REQUIRED  
MASK REQUIRED

## Dive-in Movie

Saturday, May 29th • 8pm-10pm

Drive-in movies became all the rage last year - how about a "Dive-in" movie? We're hosting our first-ever May 29 at Adventure Island. The movie will be on the big screen and you'll be able to watch from the water or deck. Bring a snack or some cash to purchase items from food trucks. The movie will begin around 8 p.m., but that doesn't mean you have to wait until then to show up. Make a day of it enjoying the pool, the sunshine and friends from around the neighborhood. Then wind down with the dive-in movie before calling it a night. It's the perfect premiere to your long Memorial Day weekend!

# New POOL HOURS

RESERVE YOUR *Spot* IN THE *Sun!*



Reserve your exclusive “AMENITY PASS” through the “MY CROSS CREEK RANCH” app or online at [MyCrossCreekRanch.com](http://MyCrossCreekRanch.com)



In order to access the pool facilities, you will need an amenity access device (key fob or mobile credential). If you do not have an access device, apply for one on the CCR app or scan the QR code to the right.



## Adventure Island

AND SPLASHPAD

**MAY 1 - MAY 31**

(Weekends Only)

Saturday: 10am – 8pm

Sunday: 12pm – 8pm

Open Memorial Day 10am-8pm

6430 Cross Creek Bend Lane  
Fulshear, TX 77441

## Greenthread Park

**MAY 1 - MAY 31**

(Weekends Only)

Saturday: 10am – 8pm

Sunday: 12pm – 8pm

Open Memorial Day 10am-8pm

3212 Creek Falls Drive  
Fulshear, TX 77441

## Flewellen Creek Pool

**MAY 1 - MAY 31**

(Subject to Swim Team Use)

Saturday: 12pm – 8pm

Sunday: CLOSED

Open Memorial Day 12pm-6pm

6011 Flewellen Oaks Lane  
Fulshear, TX 77441

\*2021 pool season is May 1- September 30. Each month's schedule will be released the month prior. Use of the facility must be reserved through the “My Cross Creek Ranch” app or online at [www.mycrosscreekranch.com](http://www.mycrosscreekranch.com) under the new “COVID-19 Amenity Pass” located on the main menu after signing the Waiver on each facility’s “Amenity Pass” page. Each adult family member must have their own reservation (max 10); minors can be listed as a participant under the parent or guardians reservation. If the minor is making the reservation, the parent or guardian is required to sign the Waiver on the minors behalf. Reservations can be made for blocks of 2.5 hours, however each resident will be permitted no more than one time block per day. If you need a key fob or mobile credential to access facilities, fill out an online application on the CCR app or [www.mycrosscreekranch.com](http://www.mycrosscreekranch.com) or call CIA Services at 713-344-0532. Please note that your mobile credential app is not linked to the My Cross Creek Ranch App, but through an app called Conekt. 5/1/2021



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Tuesday - Saturday: 11am - 7pm  
 Sunday: 11am - 4pm ▪ Closed Monday





CROSS CREEK  
RANCH

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### **BOOT CAMP**

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MONDAY & WEDNESDAY • 6:15pm

### **CORE ESSENTIALS**

TUESDAY • 6:15pm

### **HIIT**

TUESDAY • 11:00am

### **MOVEMENT & MOBILITY**

THURSDAY • 11:00am

### **SCULPT AND TONE**

THURSDAY • 6:00pm

### **YOGA**

TUESDAY • 7:00pm  
FRIDAY • 9:45am

### **ZUMBA**

MONDAY • 9:00am  
THURSDAY • 7:00pm



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@CCRFITNESSCENTER

\*Residents/Staff inside the weight room are NOT permitted to grant access. Please check with the Fitness Center regularly for updates. 3/21

6440 Cross Creek Bend Lane, Fulshear, TX 77441 • 281-344-0078



CROSS CREEK  
RANCH

# HOW TO ACCESS *Amenities*

The new Cross Creek Ranch Amenity Access and Gate Entry System is live now!  
This will allow you to access amenities with your smartphone or key fob.

Your mobile credential app is not linked to the My Cross Creek Ranch App, but through an app called "Conekt".



## *Step 1:* REQUEST ACCESS ONLINE

Once you complete the Amenity Access form online, (either through CIA Services website or the CCR app) you will receive an email confirmation that your request has been received. A separate email will be sent with your amenity access information with instructions on how to proceed. **TIP: Check your spam folder for the email.**

Or visit [www.CIAServices.com](http://www.CIAServices.com)

Find My Community // Cross Creek Ranch // Ask, Request, Submit // **Request a Device**

**NOTE:** While you await your confirmation for amenity access, make sure to request your **Resident Login on the CCR app**. It can be found in the app store or Google Play Store. You can also access the web version of the app by visiting [www.MyCCRanch.com](http://www.MyCCRanch.com).

Scan Me!



**CONEXT**

## *Step 2:* GET THE APP

*(Skip this step if you requested only a key fob)*

When you receive your amenity access information email you will use your 16 digit code or QR code within the attachment to upload your mobile credential to the **CONEXT** app.

**Note:** once you upload your mobile credential, your mobile device is active! If you did not request a mobile credential, you are not required to download this app. If you requested a key fob please allow time for the postal service to deliver your device.

Scan Me!



## *Step 3:* ACCESS YOUR AMENITIES

You will be able to use your smartphone (once you have downloaded and connected your credentials to the **CONEXT** app) or key fob to scan in with the device reader.

**Questions? Contact C.I.A. Services**

CustomerCare@CiaServices.com • 713-981-9000 • CiaServices.com



CROSS CREEK  
RANCH

# Amenity Pass

Once you have a Resident Login on the CCR app, here is how it works.



## STEP 1:

In your community app, go to COVID-19 Amenity Pass. You will be prompted to sign the waiver and release - after you confirm your email you will be redirected to step 2.

## STEP 2:

View the available timeslots for the desired amenity and select the timeslot card that you wish to schedule. Once you've identified the correct timeslot, request your pass and indicate the number of individuals in your party.

Once you have completed this process, you will receive an email confirmation, push notification, and your amenity passes will be available to you on the home feed of the app.

## HOW TO USE YOUR PASS

- 1 10 minutes prior to the beginning of your start time, you will receive a push notification reminder\* to your device.
- 2 10 mins prior to your end time, you will receive a push notification asking you to prepare to leave the amenity.
- 3 At the expiration of your amenity pass, please exit the amenity in preparation for the next group of residents.



*Thank you!*

Don't want to use the app? Visit [www.MyCCRanch.com](http://www.MyCCRanch.com)

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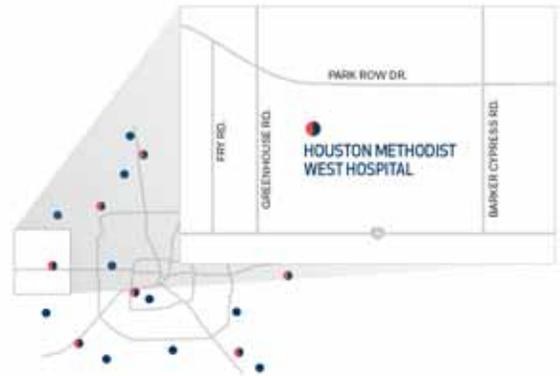


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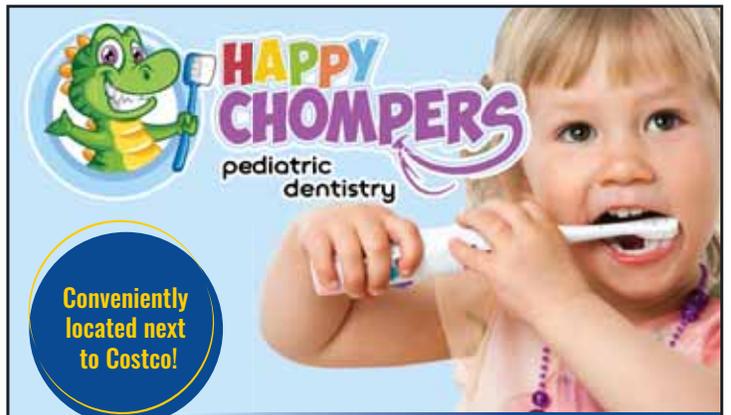
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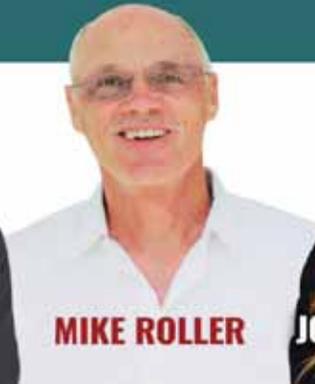
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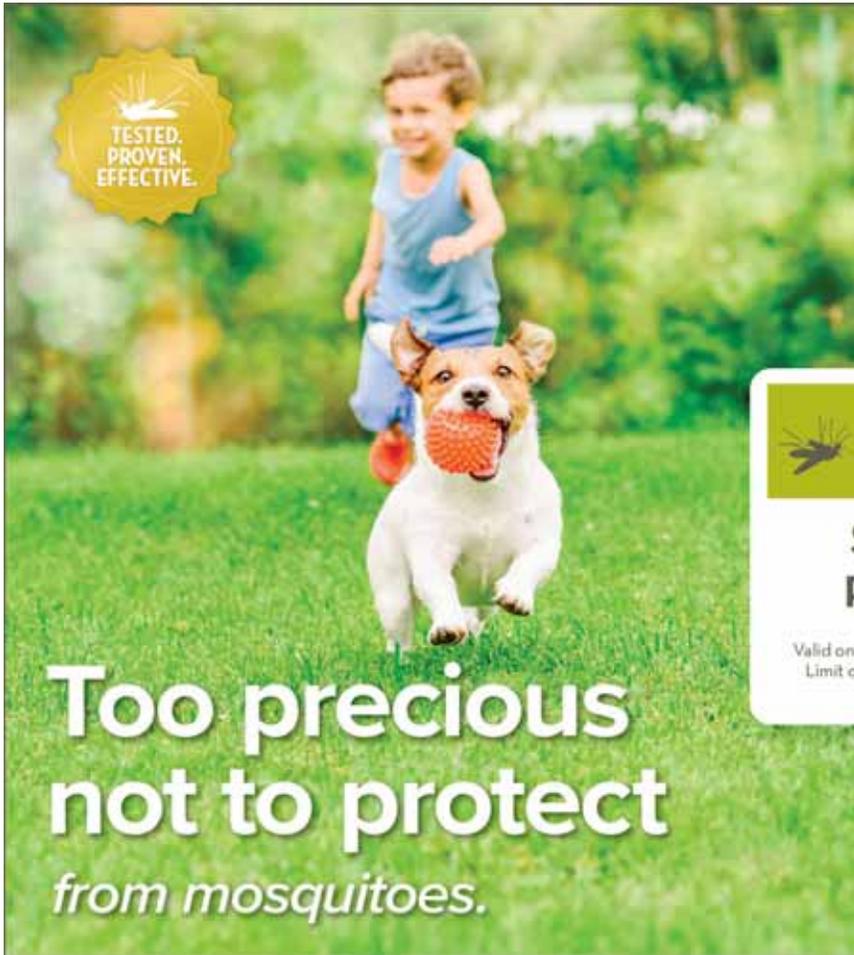
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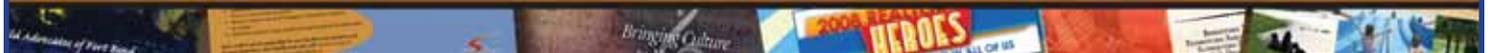
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## MY CCR APP REMINDER

Are you in the know of what is going on in Cross Creek Ranch? If not, make sure to sign up for the "My Cross Creek Ranch" app downloadable on google play or app store. You can also access the same information on the website at <http://www.mycrosscreekranch.com>. Once registered, you will start receiving additional information pertaining to community events, informational items and messages from your board and the CCRCA Management Team.

Apart from receiving eblasts, the community app is a great source of community information, HOA forms, contacting your committees, community event photos and MORE!!