# THE TRIBUTARY SEPTEMBER 2021

#### **IMPORTANT NUMBERS**

#### YOUR NEIGHBORHOOD

Cross Creek Ranch Welcome Center 281-344-9882

Cross Creek Ranch Fitness Center 281-344-0078

CCR App/Website: www.myccranch.com

Italian Maid Café 281-341-1587

Fulshear/Simonton Branch Library 281-346-1432

Homeowners Association C.I.A. Services, Inc. CCRCA Management Team - Renea V. Miksch. PCAM, LSM Senior Manager

- Kristen R. Craig, CMCA, AMS Community Manager 713-981-9000 customercare@ciaservices.com

Cross Creek Ranch Director of Fun Will Porter - 281-341-8429 directoroffun@crosscreektexas.com

#### SERVICE PROVIDERS

Trash/Water - City of Fulshear 281-346-1796

Water - Inframark LLC 281-398-8211

Cable/Internet - AT&T U-Verse att.com/u-verse AT&T Call Center 1-877-910-0501

City of Fulshear 281-346-1796 www.fulsheartexas.gov

Fulshear-Katy Area Chamber of Commerce 832-600-3221

Fulshear Post Office - 281-533-9146

Fort Bend County Sheriff 281-341-4665

Fulshear Police Department Non - Emergency: 281-346-2202

Fulshear Fire Department 281-346-2800

Animal Control - 281-342-1512

Emergency - 911

## 

#### YOUR CURB APPEAL CHECKLIST ...

The curb appeal of our community depends on each resident maintaining his or her property as completely as possible. For those who keep their homes and yards well maintained, the association thanks you for your efforts and good examples. We encourages all residents to pay particular attention to the following maintenance items.

- EXTERIOR PAINT. Paint is a quick and easy way to keep your property looking fresh, new and clean. It will also protect against corrosion, weathering and insects.
- LANDSCAPING. Landscaping is extremely important to our community's curb appeal. Please remove dead plants and branches. Keep shrubs properly pruned and flowers well-tended. Keep yards free of leaves and remove grass clippings.
- · ROOFS. Please insure your roofs are properly maintained and cleaned.
- DRIVEWAYS AND SIDEWALKS. Please repair cracks, pitted or flaking surfaces and other concrete problems. Remove weeds from sidewalk joints and debris from driveways and sidewalks. Do not use driveways for storage or auto repairs.
- GUTTERS AND DOWNSPOUTS. Please keep them cleaned out to prevent overflowing and flooding.
- WINDOW BOXES, AWNINGS AND DECKS. Please replace worn or damaged fixtures, check fittings for stability and paint all items at least bi-annually.

Thanks for keeping our community looking sharp.

If you have any questions please contact C.I.A. Services, Inc. at CustomerCare@ ciaservices.com or 713-981-9000.

Thank you,

CCRCA Management Team

Another Pandemic Pivot 

With the current surge in COVID cases and the health and safety of our Cross Creek Ranch family a priority, we are hitting the pause button on nearly all in-person events for the rest of August and through September.

As of now, the blood drive scheduled for the next few months will go on as planned, as will virtual events currently on the calendar. We hope to add several more virtual events to keep residents active and engaged while we wait out the rise in COVID cases.

With the majority of our lifeguard staff returning to school and their extracurricular activities, and with seeing some influx in COVID cases, the Association has elected to close Flewellen Creek Pool only, for the remainder of the season, due to the inability to obtain adequate staffing for all three of our pools. However, the current schedule for Greenthread Park and Adventure Island will remain as is. Blue Water will continue to evaluate the potential risks and staff support at each of the facilities to determine any appropriate restrictions on this schedule. As conditions evolve every day, we are constantly monitoring what the best course of action will be while continuing to provide great service to our residents.

As we've witnessed over the past year and a half, things do change rapidly. Please watch for updates next month as we will be re-evaluating this decision to postpone in-person events. We understand you are likely disappointed that we are having to take this step back — we are, too! Thank you for your continued understanding and patience.

Thank you,

Your CCR Management Team



## **TEXAS HERITAGE PARKWAY- GET IN THE LOOP!**

The long awaited Texas Heritage Parkway is expected to open very soon. It will be a great addition to our mobility from the community to I-10. There will be no stop signs or lights, but there will be roundabout intersections. Please take the time to familiarize yourself with this type of intersection, if you aren't familiar already.

The Texas Heritage Parkway corridor has been engineered to provide enhanced safety and operations at the major intersections. The roundabouts built along Texas Heritage Parkway have an expected design life well beyond year 2040. Please help the THPID to spread roundabout awareness and education by sharing a link to this webpage, following the keys to success driving a roundabout, and engaging others in the community regarding driver safety and awareness.

Roundabouts are termed a "proven safety countermeasure" by the Federal Highway Administration Office of Safety. Due to the reduction of fatal and injury crashes at roundabouts, compared to conventional intersections, these types of intersections are gaining popularity in the United States. Over the past 25 years there have been over 7,000 roundabouts built in the United States. In Texas there are over 300 roundabouts that have been built over the past 20 years.



## **KEYS TO SUCCESS DRIVING A ROUNDABOUT**

- Choose your appropriate lane well in advance of the roundabout intersection. For left turns and thru movements, position your vehicle within the inside (left) lane along Texas Heritage Parkway. For right turns and thru movements, position your vehicle within the outside (right) lane. This is called ultimate lane assignment and helps to mitigate the issues that arise when drivers try to make last-minute lane changes near an intersection.
- Slow your vehicle to a comfortable speed, typically 10mph-15mph, prior to the roundabout.
- Pay attention for bicyclists and pedestrians that may be crossing at the crosswalk prior to the entry of the roundabout and especially for on-street bicyclists.
- Look to your left for oncoming circulating/conflicting traffic already in the roundabout. As a motorist you need to yield to other traffic that is already present within the roundabout. This includes yielding to both lanes if the roundabout has two circulating lanes to the left of your entrance to the roundabout.
- Enter the roundabout only when there is a safe and adequate gap in traffic. Roundabouts are not intended to operate under a "merge" condition like an interstate ramp.
- Remain in your respective lane within the roundabout. If you have chosen your lane correctly in advance you should not need to change lanes once within the roundabout. The lane will guide you to your respective exit.
- Just prior to exiting the roundabout, signal with your right turn blinker and pay attention for pedestrians that may be crossing the roadway just beyond the roundabout.
- Yield to pedestrians that are within the crosswalk just beyond the roundabout.
- Once beyond the crosswalk, resume the posted speed.

For more information, visit www.THPID.org



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#### **BOOT CAMP**

TUESDAY & THURSDAY • 5:15am MONDAY & WEDNESDAY • 6:15pm

### CORE ESSENTIALS

TUESDAY • 6:15pm

#### HIIT TUESDAY • 11:00am

#### MOVEMENT & MOBILITY THURSDAY • 11:00am

#### SCULPT AND TONE THURSDAY • 6:00pm

### YOGA

TUESDAY • 7:00pm FRIDAY • 9:45am

#### ZUMBA

MONDAY • 9:00am THURSDAY • 7:00pm



# *Follow us* FOR MORE UPDATES, VIRTUAL CLASSES, AND WORKOUTS



@CROSSCREEKRANCHFITNESS



@CCRFITNESSCENTER

\*Residents/Staff inside the weight room are NOT permitted to grant access. Please check with the Fitness Center regularly for updates. 3/21

6440 Cross Creek Bend Lane, Fulshear, TX 77441 • 281-344-0078

# HOW TO ACCESS Amenities

The new Cross Creek Ranch Amenity Access and Gate Entry System is live now! This will allow you to access amenities with your smartphone or key fob.

Your mobile credential app is not linked to the My Cross Creek Ranch App, but through an app called "Conekt".



## Step 1: REQUEST ACCESS ONLINE

**CROSS CREEK** 

RANCH

Once you complete the Amenity Access form online, (either through CIA Services website or the CCR app) you will receive an email confirmation that your request has been received. A separate email will be sent with your amenity access information with instructions on how to proceed. **TIP: Check your spam folder for the email**.

#### Or visit www.CIAServices.com

Find My Community // Cross Creek Ranch // Ask, Request, Submit // Request a Device

NOTE: While you await your confirmation for amenity access, make sure to request your Resident Login on the CCR app. It can be found in the app store or Google Play Store. You can also access the web version of the app by visiting www.MyCCRanch.com.





## Step 2: GETTHE APP

(Skip this step if you requested only a key fob) When you receive your amenity access information email you will use your 16 digit code or QR code within the attachment to upload your mobile credential to the **CONEKT** app.

**Note:** once you upload your mobile credential, your mobile device is active! If you did not request a mobile credential, you are not required to download this app. If you requested a key fob please allow time for the postal service to deliver your device.





## Step 3: ACCESS YOUR AMENITIES

You will be able to use your smartphone (once you have downloaded and connected your credentials to the **CONEKT** app) or key fob to scan in with the device reader.

## **Questions? Contact C.I.A. Services**

CustomerCare@CiaServices.com · 713-981-9000 · CiaServices.com

# Once you have a Resident Login on the CCR app, here is how it works.





#### STEP 1:

In your community app, go to COVID-19 Amenity Pass. You will be prompted to sign the waiver and release - after you confirm your email you will be redirected to step 2.

 $\neg$  CROSS CREEK

RANCH



Amenity Pass

### STEP 2:

View the available timeslots for the desired amenity and select the timeslot card that you wish to schedule. Once you've identified the correct timeslot, request your pass and indicate the number of individuals in your party.

Once you have completed this process, you will receive an email confirmation, push notification, and your amenity passes will be available to you on the home feed of the app.

## HOW TO USE YOUR PASS

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10 minutes prior to the beginning of your start time, you will receive a push notification reminder<sup>\*</sup> to your device.

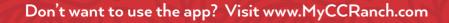
2

3

10 mins prior to your end time, you will receive a push notification asking you to prepare to leave the amenity.

At the expiration of your amenity pass, please exit the amenity in preparation for the next group of residents.









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Thanks, Cross Creek Ranch.

I love being here to help in a community where people are making a difference every day. Thank you for all you do.



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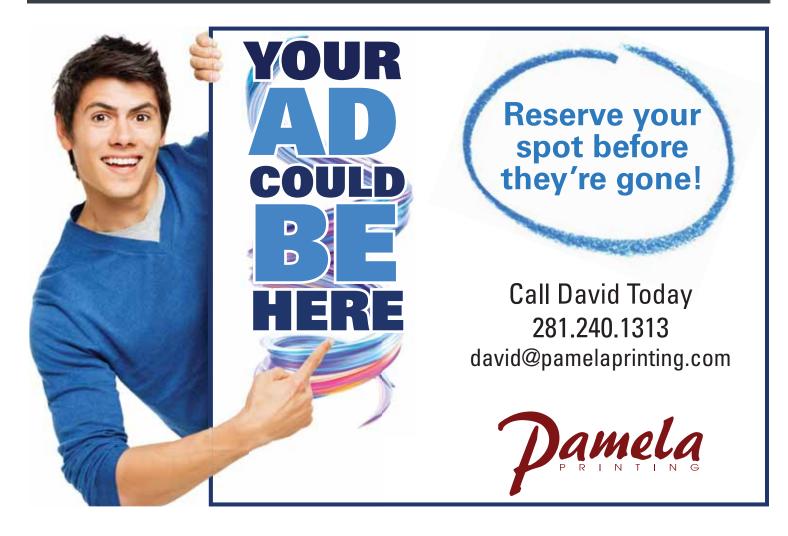
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## MY CCR APP REMINDER

Are you in the know of what is going on in Cross Creek Ranch? If not, make sure to sign up for the "My Cross Creek Ranch" app downloadable on google play or app store. You can also access the same information on the website at http://www.mycrosscreekranch.com. Once registered, you will start receiving additional information pertaining to community events, informational items and messages from your board and the CCRCA Management Team.

> Apart from receiving eblasts, the community app is a great source of community information, HOA forms, contacting your committees, community event photos and MORE!!