

#### IMPORTANT NUMBERS

YOUR NEIGHBORHOOD

Cross Creek Ranch Welcome Center 281-344-9882

Cross Creek Ranch Fitness Center 281-344-0078

CCR App/Website:

www.myccranch.com

Italian Maid Café 281-341-1587

Fulshear/Simonton Branch Library 281-346-1432

Homeowners Association C.I.A. Services, Inc. CCRCA Management Team

- Renea V. Miksch. PCAM, LSM Senior Manager

Kristen R. Craig, CMCA, AMS
 Community Manager
 713-981-9000

customercare@ciaservices.com

Cross Creek Ranch Director of Fun Will Porter - 281-341-8429

directoroffun@crosscreektexas.com

SERVICE PROVIDERS

Trash/Water - City of Fulshear 281-346-1796

Water - Inframark LLC 281-398-8211

Cable/Internet - AT&T U-Verse

att.com/u-verse AT&T Call Center 1-877-910-0501

City of Fulshear

281-346-1796 www.fulsheartexas.gov

Fulshear-Katy Area Chamber of Commerce 832-600-3221

Fulshear Post Office - 281-533-9146

Fort Bend County Sheriff 281-341-4665

Fulshear Police Department

Non - Emergency: 281-346-2202

Fulshear Fire Department 281-346-2800

Animal Control - 281-342-1512

Emergency - 911

# HOA CORNER .....

#### PAYING YOUR ANNUAL ASSESSMENTS:

As you know, the assessments became due on January 1st this year. The assessment provides for services in the community such as code enforcement, upkeep of the amenities, and landscaping just to name a few. Every owner has an obligation to pay the annual assessment. Please note, if you did not receive a statement, you must contact C.I.A. Services immediately to confirm your balance and ensure it is paid on time; waiver of fees are not considered due to not receiving your statement – all statements were mailed out in October of 2020. This included an annual assessment letter, payment options, collection policy and payment plan information.

February 1st, a \$40.00 late fee will be applied to all unpaid accounts. If your account remains delinquent, a late fee of \$60.00 will be applied on March 1st. In April, an attorney will file a Notice of Lien Affidavit and a fee will be placed on the delinquent accounts. In May, the Board will consider sending accounts to the Association's attorney to begin legal collections efforts. All costs incurred and legal fees will be charged back to the account. Finance charges are applied on the last day of each month.

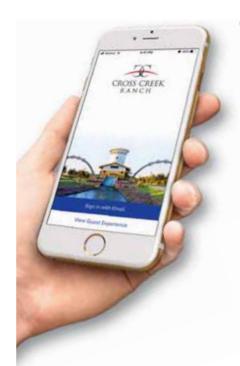
If you did not pay the assessment in full by the January 1st due date, you may follow the installment payments with the coupons that were enclosed with your statement; note, the coupons do not include past due balances on your account, if any. If you choose to mail your payment, please ensure it is in our office by the due date, post dated checks or envelopes are not accepted. Online payments can be made by credit/debit card or eCheck; please note that the Association's bank collects a convenience fee for all credit/debit card transactions (the amount of this fee is determined by the bank and we have no authority to set the fee amount and cannot waive, decrease, or amend the fee in any way). Visit the My CCR App/Website under the My HOA tab or at www.ciaservices.com > Find My Community > Cross Creek Ranch > Pay Assessments to make an online payment.

If you have any questions, please contact C.I.A. Services, Inc. at Customer Care @ ciaservices.com or 713-344-0532.

Thank you, CCRCA Management Team

# THREE WAYS TO STAY IN-THE-KNOW

- Monthly Newsletter
- 2 Email Updates



## 3 My Cross Creek Ranch App

Download the official community app for access to amenities & more!





Scan me to download the app!



MyCCRanch.com

# Questions?

Contact C.I.A. SERVICES: 713-344-0532

customercare@ciaservices.com | www.CIAServices.com

To receive the mailed newsletter or emails, please reach out to Will Porter, at DirectorofFun@CrossCreekTexas.com.



# TEXAS HERITAGE PARKWAY- GET IN THE LOOP!

The long awaited Texas Heritage Parkway is expected to open very soon. It will be a great addition to our mobility from the community to I-10. There will be no stop signs or lights, but there will be roundabout intersections. Please take the time to familiarize yourself with this type of intersection, if you aren't familiar already.

The Texas Heritage Parkway corridor has been engineered to provide enhanced safety and operations at the major intersections. The roundabouts built along Texas Heritage Parkway have an expected design life well beyond year 2040. Please help the THPID to spread roundabout awareness and education by sharing a link to this webpage, following the keys to success driving a roundabout, and engaging others in the community regarding driver safety and awareness.

Roundabouts are termed a "proven safety countermeasure" by the Federal Highway Administration Office of Safety. Due to the reduction of fatal and injury crashes at roundabouts, compared to conventional intersections, these types of intersections are gaining popularity in the United States. Over the past 25 years there have been over 7,000 roundabouts built in the United States. In Texas there are over 300 roundabouts that have been built over the past 20 years.



# **KEYS TO SUCCESS DRIVING A ROUNDABOUT**

- Choose your appropriate lane well in advance of the roundabout intersection. For left turns and thru movements, position your vehicle within the inside (left) lane along Texas Heritage Parkway. For right turns and thru movements, position your vehicle within the outside (right) lane. This is called ultimate lane assignment and helps to mitigate the issues that arise when drivers try to make last-minute lane changes near an intersection.
- Slow your vehicle to a comfortable speed, typically 10mph-15mph, prior to the roundabout.
- Pay attention for bicyclists and pedestrians that may be crossing at the crosswalk prior to the entry of the roundabout and especially for on-street bicyclists.
- Look to your left for oncoming circulating/conflicting traffic already in the roundabout. As a motorist you need to yield to other traffic that is already present within the roundabout. This includes yielding to both lanes if the roundabout has two circulating lanes to the left of your entrance to the roundabout.
- Enter the roundabout only when there is a safe and adequate gap in traffic. Roundabouts are not intended to operate under a "merge" condition like an interstate ramp.
- Remain in your respective lane within the roundabout. If you have chosen your lane correctly in advance you should not need to change lanes once within the roundabout. The lane will guide you to your respective exit.
- Just prior to exiting the roundabout, signal with your right turn blinker and pay attention for pedestrians that may be crossing the roadway just beyond the roundabout.
- · Yield to pedestrians that are within the crosswalk just beyond the roundabout.
- · Once beyond the crosswalk, resume the posted speed.

For more information, visit www.THPID.org



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#### **BOOT CAMP**

TUESDAY & THURSDAY • 5:15am MONDAY & WEDNESDAY • 6:15pm

#### **CORE ESSENTIALS**

TUESDAY • 6:15pm

#### HIIT

TUESDAY • 11:00am

#### **MOVEMENT & MOBILITY**

THURSDAY • 11:00am

#### **SCULPT AND TONE**

THURSDAY . 6:00pm

#### YOGA

TUESDAY • 7:00pm FRIDAY • 9:45am

#### **ZUMBA**

MONDAY • 9:00am THURSDAY • 7:00pm



# Follow us FOR MORE UPDATES, VIRTUAL CLASSES, AND WORKOUTS





\*Residents/Staff inside the weight room are NOT permitted to grant access. Please check with the Fitness Center regularly for updates. 3/21



# HOW TO ACCESS Amenities

The new Cross Creek Ranch Amenity Access and Gate Entry System is live now!

This will allow you to access amenities with your smartphone or key fob.

Your mobile credential app is not linked to the My Cross Creek Ranch App, but through an app called "Conekt".



### Step 1: REQUESTACCESS ONLINE

Once you complete the Amenity Access form online, (either through CIA Services website or the CCR app) you will receive an email confirmation that your request has been received. A separate email will be sent with your amenity access information with instructions on how to proceed. TIP: Check your spam folder for the email.

Or visit www.CIAServices.com

Find My Community // Cross Creek Ranch // Ask, Request, Submit // Request a Device

NOTE: While you await your confirmation for amenity access, make sure to request your Resident Login on the CCR app. It can be found in the app store or Google Play Store. You can also access the web version of the app by visiting www.MyCCRanch.com.





## Step 2: GETTHE APP

(Skip this step if you requested only a key fob)
When you receive your amenity access information email you will use your
16 digit code or QR code within the attachment to upload your mobile credential to the CONEKT app.

**Note:** once you upload your mobile credential, your mobile device is active! If you did not request a mobile credential, you are not required to download this app. If you requested a key fob please allow time for the postal service to deliver your device.









### Step 3: ACCESS YOUR AMENITIES

You will be able to use your smartphone (once you have downloaded and connected your credentials to the **CONEKT** app) or key fob to scan in with the device reader.

Questions? Contact C.I.A. Services

CustomerCare@CiaServices.com · 713-981-9000 · CiaServices.com



# Amenity Pass

# Once you have a Resident Login on the CCR app, here is how it works.





#### STEP 1:

In your community app, go to COVID-19 Amenity Pass. You will be prompted to sign the waiver and release - after you confirm your email you will be redirected to step 2.





#### STEP 2:

View the available timeslots for the desired amenity and select the timeslot card that you wish to schedule. Once you've identified the correct timeslot, request your pass and indicate the number of individuals in your party.

Once you have completed this process, you will receive an email confirmation, push notification, and your amenity passes will be available to you on the home feed of the app.

### **HOW TO USE YOUR PASS**

- 10 minutes prior to the beginning of your start time, you will receive a push notification reminder\* to your device.
- 10 mins prior to your end time, you will receive a push notification asking you to prepare to leave the amenity.
- At the expiration of your amenity pass, please exit the amenity in preparation for the next group of residents.

Thank you!





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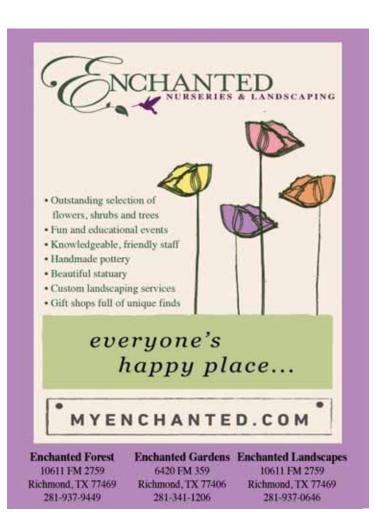
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### I love this town.

M Perez Ins and Fin Svcs Inc Marcelo Perez, Agent www.theinsurancefellow.com marcelo.perez.fyg4@statefarm.com Bus: 281-717-4777 Hablamos Español. Thanks, Cross Creek Ranch.

I love being here to help in a community where people are making a difference every day. Thank you for all you do.



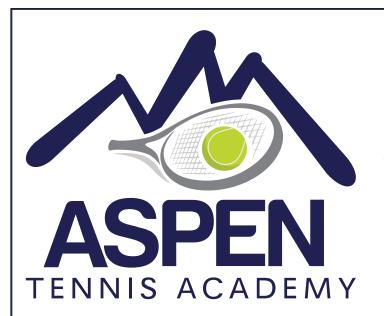
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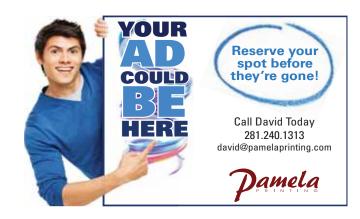


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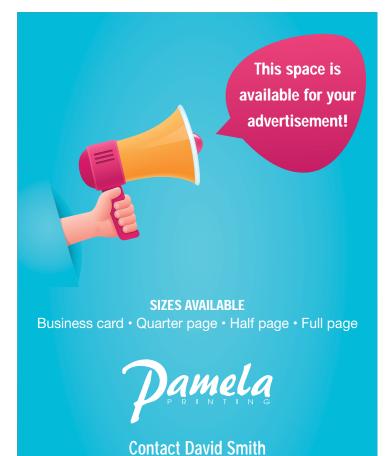
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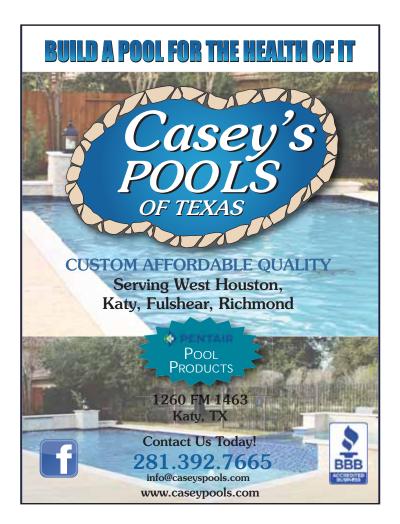
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All information (including, but not limited to prices, views, availability, incentives, floor plans, site plans, features, standards and options, assessments and fees, planned ameninies, programs, conceptual artists' renderings and community development plansl deemed reliable as of publication date but not quaranteed and remains subject to change daily or delay without notice. Prices! shown may not reflect lot premiums, upgrades and options. Additional activity fees for participation by resident and/or guest may apply. For our age qualified Bonterra® communities, at least one resident flowerhold must be 55 or older, and additional restrictions apply. Some residents may be younger than 55 and no one under 19 in permanent residency. Not an offer in any state where prohibited or otherwise restricted by law. Please see a Bonterra Community Sales Manager or visit www.taylomorrison.com and www.darlinghomes.com for details. © November 2019, Taylor Morrison of Texa, lbc. and Collring Homes of Toxas, LLC. All rights reserved.

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### MY CCR APP REMINDER

Are you in the know of what is going on in Cross Creek Ranch? If not, make sure to sign up for the "My Cross Creek Ranch" app downloadable on google play or app store. You can also access the same information on the website at http://www.mycrosscreekranch.com. Once registered, you will start receiving additional information pertaining to community events, informational items and messages from your board and the CCRCA Management Team.

Apart from receiving eblasts, the community app is a great source of community information, HOA forms, contacting your committees, community event photos and MORE!!

