

IMPORTANT NUMBERS

YOUR NEIGHBORHOOD

Cross Creek Ranch Welcome Center 281-344-9882

Cross Creek Ranch Fitness Center 281-344-0078

CCR App/Website:

www.myccranch.com

Italian Maid Café 281-341-1587

Fulshear/Simonton Branch Library 281-346-1432

Homeowners Association C.I.A. Services, Inc. CCRCA Management Team

- Renea V. Miksch. LSM, PCAM Senior Manager
- Kristen R. Craig, CMCA, AMS, PCAM
 Community Manager

C.I.A. Services: 713-981-9000 CCR Direct Line: 713-344-0532 customercare@ciaservices.com

Cross Creek Ranch Director of Fun Will Porter - 281-341-8429 directoroffun@crosscreektexas.com

SERVICE PROVIDERS

Trash/Water - City of Fulshear 281-346-1796

Water - Inframark LLC 281-398-8211

Cable/Internet - AT&T U-Verse att.com/u-verse AT&T Call Center 1-877-910-0501

City of Fulshear 281-346-1796

www.fulsheartexas.gov

Fulshear-Katy Area Chamber of Commerce 832-600-3221

Fulshear Post Office - 281-533-9146

Fort Bend County Sheriff 281-341-4665

Fulshear Police Department

Non - Emergency: 281-346-2202

Fulshear Fire Department 281-346-2800

Animal Control - 281-342-1512

Emergency - 911

HOA CORNER

THE POOLS OPEN ON MAY 7TH!

After a few small renovations this spring, the pools are summer ready! Soak up some fun in the sun at one of Cross Creek Ranch's many places to stay cool this summer! There's something for everyone to enjoy at the various pools within Cross Creek Ranch this summer! Cool off in one of the generously sized resort-style pools, relax on comfortable loungers under shaded structures, splash around at the splash parks, or even take a slide down the tremendous water slides.

The Hours of Operation for Adventure Island, Adventure Island Splash Pad, Flewellen Creek Pool, and Greenthread Park have been updated for May and posted online. You can find them by logging into the My CCR App, selecting Parks and Amenities, and choosing the pool you wish to view the hours for.

If you do not have an access device to enter the amenity, you may request one online through the My CCR app. Once you are logged into the app, select "My HOA", then "About Amenity Access" and finally "View How To Amenity Access System". You will be prompted through the process of applying for an access device. The Cross Creek Ranch Amenity Access allows you to access amenities with your smartphone or key fob. As a reminder, if you use the mobile credential app it is not linked to the My CCR App, but through an app called Conekt.

LIFESTYLE DIRECTOR MANAGEMENT UPDATE

The Cross Creek Ranch Community Association Board of Directors (BOD) has made a decision, in the best interest of our residents, to change the Lifestyle Director management company, currently provided by NFC Amenity Management (NFC). This will result in a change to the Director of Fun. We realize that many of you have built relationships and have seen the positive impact that Lifestyle Management has on Cross Creek Ranch. We appreciate the contributions made by the Director of Fun and look forward to this next chapter with our new Lifestyle Director.

We appreciate your patience during this transition. More information will be shared with the residents in our next newsletter.

If you have any questions please contact C.I.A. Services, Inc. at 713-344-0532 or CustomerCare@ciaservices.com.

Thank you, CCRCA Management Team

Met Connected to YOUR COMMUNITY

THREE WAYS TO STAY IN-THE-KNOW

- Monthly Newsletter
 2 Email Updates



3 My Cross Creek Ranch App

Download the official community app for access to amenities & more!





Scan me to download the app!



MyCCRanch.com

Questions?

Contact C.I.A. SERVICES: 713-344-0532

customercare@ciaservices.com | www.CIAServices.com

To receive the mailed newsletter or emails, please reach out to Will Porter, at DirectorofFun@CrossCreekTexas.com.



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THURSDAY • 11:00am

SCULPT AND TONE

THURSDAY . 6:00pm

YOGA

TUESDAY • 7:00pm FRIDAY • 9:45am

ZUMBA

MONDAY • 9:00am THURSDAY • 7:00pm



Follow us FOR MORE UPDATES, VIRTUAL CLASSES, AND WORKOUTS



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*Residents/Staff inside the weight room are NOT permitted to grant access. Please check with the Fitness Center regularly for updates. 3/21



HOW TO ACCESS Amenities

The new Cross Creek Ranch Amenity Access and Gate Entry System is live now!

This will allow you to access amenities with your smartphone or key fob.

Your mobile credential app is not linked to the My Cross Creek Ranch App, but through an app called "Conekt".



Step 1: REQUESTACCESS ONLINE

Once you complete the Amenity Access form online, (either through CIA Services website or the CCR app) you will receive an email confirmation that your request has been received. A separate email will be sent with your amenity access information with instructions on how to proceed. TIP: Check your spam folder for the email.

Or visit www.CIAServices.com

Find My Community // Cross Creek Ranch // Ask, Request, Submit // Request a Device

Scan Me!

NOTE: While you await your confirmation for amenity access, make sure to request your Resident Login on the CCR app. It can be found in the app store or Google Play Store. You can also access the web version of the app by visiting www.MyCCRanch.com.



Step 2: GETTHE APP

(Skip this step if you requested only a key fob)
When you receive your amenity access information email you will use your
16 digit code or QR code within the attachment to upload your mobile credential to the CONEKT app.

Note: once you upload your mobile credential, your mobile device is active! If you did not request a mobile credential, you are not required to download this app. If you requested a key fob please allow time for the postal service to deliver your device.







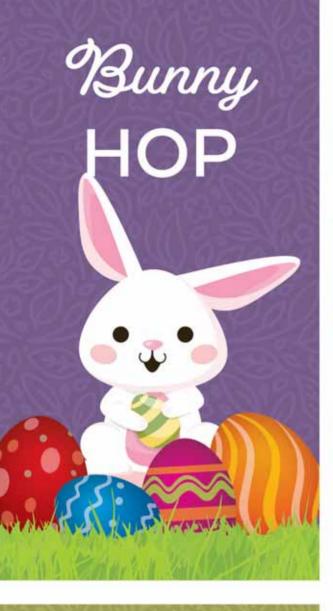


Step 3: ACCESS YOUR AMENITIES

You will be able to use your smartphone (once you have downloaded and connected your credentials to the **CONEKT** app) or key fob to scan in with the device reader.

Questions? Contact C.I.A. Services

CustomerCare@CiaServices.com · 713-981-9000 · CiaServices.com

























UPCOMING

May

Mother's Day Succulent Planting Saturday, May 7th 1:00pm-4:00pm

> Community Blood Drive* Friday, May 13th 12:00pm-5:00pm

Nature and Wildlife Expo Saturday, May 14th 11:00am-2:00pm

> Pitch and Putt Saturday, May 21st 11:00am-1:00pm

Summer Pool Party Saturday, May 28th 11:00am-5:00pm

Dive In Movie Saturday, May 28th 8:00pm-10:00pm

Music on the Patio* Every 2nd & 4th Friday 6:00pm-8:00pm



Donut Day Friday, June 3rd

What's Poppin' CCR Thursday, June 9th

Community Blood Drive* Friday, June 10th

> Self Defense Class Saturday, June 11th

Escape Room Trip Friday, June 17th

Father's Day Top Golf Trip Saturday, June 18th

*Open to the Public For more details, visit us on the My CCR app or at www.MyCCRanch.com





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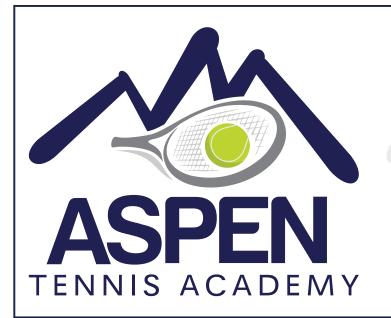
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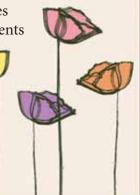




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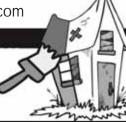
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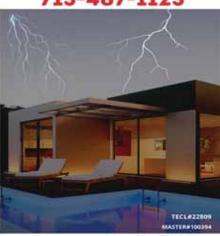


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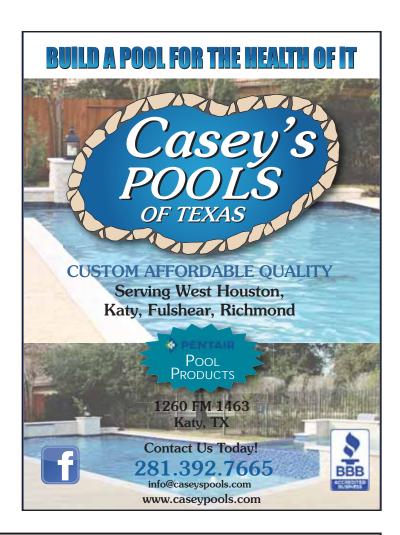
Thanks, Cross Creek Ranch.

I love being here to help in a community where people are making a difference every day. Thank you for all you do.



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MY CCR APP REMINDER

Are you in the know of what is going on in Cross Creek Ranch? If not, make sure to sign up for the "My Cross Creek Ranch" app downloadable on google play or app store. You can also access the same information on the website at http://www.mycrosscreekranch.com. Once registered, you will start receiving additional information pertaining to community events, informational items and messages from your board and the CCRCA Management Team.

Apart from receiving eblasts, the community app is a great source of community information, HOA forms, contacting your committees, community event photos and MORE!!